



OIC Wellbeing Hub: Hints and Tips



Push Notifications: Recognition Award

Push notifications help you stay informed and boost engagement by letting you know when you've been recognised. How to enable notifications:

- Go to Account
- Select Preferences
- Then Notifications
- Enable push notifications to receive updates

Biometric Login

Once you've downloaded the app, biometric login allows faster, easier access without entering your password or completing your authenticator app every time:

- Go to Account
- Select Security and turn on Biometric login
- Once enabled, you can sign in using your fingerprint or face recognition for a secure and hassle-free experience

Authenticator App

When registering for the first time, you will need to download an authenticator app and follow the on-screen instructions. If you've changed phones or lost access to your original authenticator app, resetting it is quick and easy:

- Log in using your username and password
- Select Reset MFA when prompted
- Follow the on-screen steps to set it up again

How to Access?

- Scan the QR code to download the app or visit: <http://www.oicwellbeinghub.co.uk>
- If you have any problems contact od@orkney.gov.uk

