

Item: 3

Licensing Committee: 11 December 2025.

Civic Government (Scotland) Act 1982.

Review of Maximum Fares and Charges in respect of Taxi Services on Mainland Area of Orkney.

Report by Chief Executive.

1. Overview

- 1.1. The Council publishes information about the setting of taxi fares, together with current scales, [here](#).
- 1.2. The licensing authority requires, at intervals not exceeding 18 months, to propose new scales, whether at altered rates or the same rates.
- 1.3. The current scales for maximum fares and charges for all taxi services within the Mainland area of Orkney, including the linked south isles, effective from 1 May 2025, are detailed in Appendix 1 to this report.
- 1.4. A statutory consultation process with taxi operators was undertaken during the period 13 August to 3 October 2025, when operators were requested to submit comments or suggestions in respect of the current scales, referred to above. One representation was received from an operator, detailed at section 5.2 below.
- 1.5. The proposals require to be advertised to allow the public a period of at least one month to submit representations.

2. Recommendations

- 2.1. It is recommended that members of the Committee:
 - i. Approve the new scales, which are the same as the current scales, for maximum fares and charges for all taxi services within the Mainland area of Orkney, including the linked south isles, attached as Appendix 1 to this report, for public consultation.
 - ii. Request the Chief Executive to submit a report, to the meeting of the Committee to be held on 5 March 2026, on the outcome of the public consultation referred to above, together with proposed scales for the maximum fares and charges for all taxi services within the Mainland area of Orkney, including the linked south isles, to be effective from 1 May 2026.

3. Background

- 3.1. On 13 March 2025, the Licensing Committee adopted the current scales for maximum fares and charges for all taxi services within the Mainland area of Orkney, including the linked south isles, as detailed in Appendix 1 to this report.
- 3.2. The current scales for maximum fares and charges for all taxi services took effect from 1 May 2025, when tariffs were increased as follows:
 - i. £1.50 in the rate for the first mile for each of Tariffs 1, 2 and 3.
 - ii. £0.50, £0.60 and £0.60 in the rate for each mile thereafter on Tariffs 1, 2 and 3, respectively.
 - iii. £1.00 in the rate for extras.
 - iv. £23.00 in the rate for waiting times.
 - v. Touring rates for vehicles up to 4 passenger seats from £50 per hour to £60 per hour.
 - vi. Touring rates for vehicles up to 8 passenger seats from £75 per hour to £90 per hour.
 - vii. Supplementary booking charge from £20 to £30.

4. Legislative Position

- 4.1. The fares for the hire of taxis in any area and all other charges in connection with the hire of a taxi or with the arrangements for its hire shall not be greater than those fixed for that area in terms of sections 17 and 18 of the Civic Government (Scotland) Act 1982 (the Act).
- 4.2. In terms of section 17(2) of the Act, the licensing authority must fix scales for the fares and all other charges in connection with the hire of a taxi, and review those scales, within 18 months beginning with the date on which the scales came into effect. In fixing scales, the licensing authority may alter fares or other charges or fix them at the same rates as previously.
- 4.3. The statutory provisions referred to in sections 4.1 and 4.2 above do not apply to fares and charges in respect of private hire cars which do not have a meter fitted. If a meter is fitted in a private hire car, the scales for maximum fares and charges apply.
- 4.4. Before establishing any scales or carrying out any review the licensing authority must:
 - i. Consult with persons or organisations appearing to be, or be representative of, the operators of taxis within their area.

- ii. Following such consultation, review the existing scales and propose new scales (whether at altered rates or the same rates).
 - iii. Publish those proposed scales in a newspaper circulating in its area:
 - o Setting out the proposed rates.
 - o Explaining the effect of the proposed scales.
 - o Proposing a date on which the proposed scales are to come into effect.
 - o Stating that any person may make representations in writing until the relevant date.
 - iv. Consider any such representations.
- 4.5. The relevant date referred to above is a date specified by the licensing authority falling at least one month after the first publication by the authority of the proposed scales.
- 4.6. After fixing scales, the licensing authority must set out and explain the effect of the scales as fixed and notify all persons or organisations appearing to be, or be representative of, the operators of taxis within their area of the date on which the scales as fixed are to come into effect and their rights of appeal to the Traffic Commissioner for Scotland.
- 4.7. Following the fixing of scales, the licensing authority must publish them in a newspaper circulating in its area and specify in the advertisement the date on which the scales are to come into effect.
- 4.8. The scales may come into effect no earlier than 7 days after the date on which they are published.
- 4.9. The authority must give notice of the scales:
- i. Where no appeal has been lodged, as soon as practicable after the expiry of the period of 14 days within which appeals may be lodged.
 - ii. Where such an appeal has been lodged, as soon as practicable after the determination of the appeal.
- 4.10. An appeal is determined on the date on which the appeal is abandoned or notice is given to the appellant of its disposal.

5. Consultation

- 5.1. A statutory consultation process with 16 taxi operators was undertaken during the period 13 August to 3 October 2025. Operators were asked whether they wished to suggest any amendments to the current scales.

- 5.2. By email received on 13 August 2025, one operator responded to state that they did not support the current scales being increased.
- 5.3. No support has been expressed by any operator to an increase in the current scales.

6. Public Consultation

- 6.1. It is now proposed that the new scales, which are the same as the current scales, be advertised from 8 January 2026 stating that any person may make representations in writing until 9 February 2026. A further report will be submitted to the Licensing Committee on 5 March 2026, detailing the outcome of the public consultation.

For Further Information please contact:

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Implications of Report

- 1. **Financial:** There are no direct financial implications to the Council arising from the recommendations of this report.
- 2. **Legal:** The legal implications are contained within the body of the report.
- 3. **Corporate Governance:** In terms of the Scheme of Administration, setting fees and charges is delegated to the Licensing Committee.
- 4. **Human Resources:** None.
- 5. **Equalities:** None.
- 6. **Island Communities Impact:** None.
- 7. **Links to Council Plan:** None.
- 8. **Links to Local Outcomes Improvement Plan:** None.
- 9. **Environmental and Climate Risk:** None.
- 10. **Risk:** None.
- 11. **Procurement:** None.
- 12. **Health and Safety:** None.
- 13. **Property and Assets:** None.
- 14. **Information Technology:** None.
- 15. **Cost of Living:** None.

Appendix

Appendix 1: Maximum Fares and Charges for Taxi Services 2025/26.



Scales of Maximum Fares and Charges in respect of all Taxi Services in the Mainland Area of Orkney and Linked South Isles 2025/26.

Description.			
First mile.	Tariff 1. £6.50.	Tariff 2. £7.50.	Tariff 3. £8.50.
For each mile thereafter.	Tariff 1. £2.50.	Tariff 2. £3.00.	Tariff 3. £3.50.
Extras – all tariffs.		£3.00.	
Waiting time – all tariffs.		£50.00 per hour.	
Additional.			
Car fouling – all tariffs.		£150.00.	
Touring rate – all tariffs – vehicles licensed to carry up to 4 passengers.		£60.00 per hour.	
Touring rate – all tariffs – vehicles licensed to carry more than 4 passengers (maximum of 8 passengers).		£90.00 per hour.	
Vehicles carrying more than 4 passengers (maximum of 8 passengers).		All tariffs multiplied by 1.5.	
Tariff Information.			
Tariff 1.	normal operating times – 07:00 to 20:59 daily except as otherwise stated herein.		
Tariff 2.	21:00 to 06:59 daily. 21:00 Saturday until 06:59 Monday. 07:00 to 20:59 County Show Day.		
Tariff 3.	County Show Day 21:00 to 06:59 the next day. Christmas holiday 19:00 on 24 December to 06:59 on 27 December. New Year holiday 19:00 on 31 December to 06:59 on 3 January.		

Extras.	
(a)	carriage of animals (excluding assistance dogs).
(b)	journeys to and from Airport.
(c)	journeys through areas restricted to 20 mph not related to schools and school hours.
A limit of £3.00 for extras will apply.	
In addition, provision has been made for a supplementary booking charge of up to a maximum of £30.00 to compensate for the cost of the outward journey for hires which commence 3 miles or more away from the taxi or taxi base (whichever is the nearer) and the customer wishes to travel further away. This charge may only be demanded if the customer is informed of the amount of the charge at the time of booking.	
When a taxi (or a private hire car fitted with a taxi meter) is called but not used, a charge shall be allowed as if it had been occupied from the time it left the stance or garage.	
Car Fouling.	
Maximum of £150.00 payable by an offending passenger, where a vehicle requires to be removed from service for cleaning in order for it to be restored to a usable state and condition.	
Touring Rate.	
Vehicles licensed to carry up to 4 passengers – minimum charge of £60.00.	
Vehicles licensed to carry more than 4 passengers (maximum of 8 passengers) – minimum charge of £90.00.	
Agreed: 13 March 2025.	
Effective From: 1 May 2025.	