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Agenda Item: 10

Integration Joint Board

Date of Meeting: 27 March 2019.

Subject: Community Led Support in Orkney.

1. Summary

1.1. To update Members on progress in relation to developing Community Led Support in Orkney.

2. Purpose

2.1. To provide Integration Joint Board (IJB) members with:

- An overall set of information on the local Community Led Support (CLS) programme.
- A wider context for the work and its place within other strategic planning.
- An update on progress and set out future activity.

3. Recommendations

The Integration Joint Board is invited to:

3.1. Note the progress on developing the Community Led Support programme in Orkney.

It is recommended:

3.2. That Members request a further update report, subsequent to more extensive implementation of the project, should be submitted to a future Board meeting once the two days readiness work has been undertaken in April 2019.

4. Background

4.1. Community Led Support is based on a set of principles for how health and social care support should be delivered. These are implemented in ways that are determined by people directly delivering the services along with local partners and members of the community they are serving. It builds on what is already working, joining up good practice and strengthening common sense, empowerment and trust.

4.2. Community Led Support is an approach that encourages those people who require a relatively low level of support to identify and manage their own support needs. This could be described as preventative work and is done through redirecting people to the most appropriate community service, which may be wholly or partly funded by the state but run by community or non-statutory organisations.

4.3. The Scottish Government is funding the growth of Community Led Support over the next two years and recognises the synergy with other initiatives underway. The Scottish Government is keen for a growing network of Health and Social Care Partnerships to share learning and evidence in Scotland, in partnership with Healthcare Improvement Scotland.

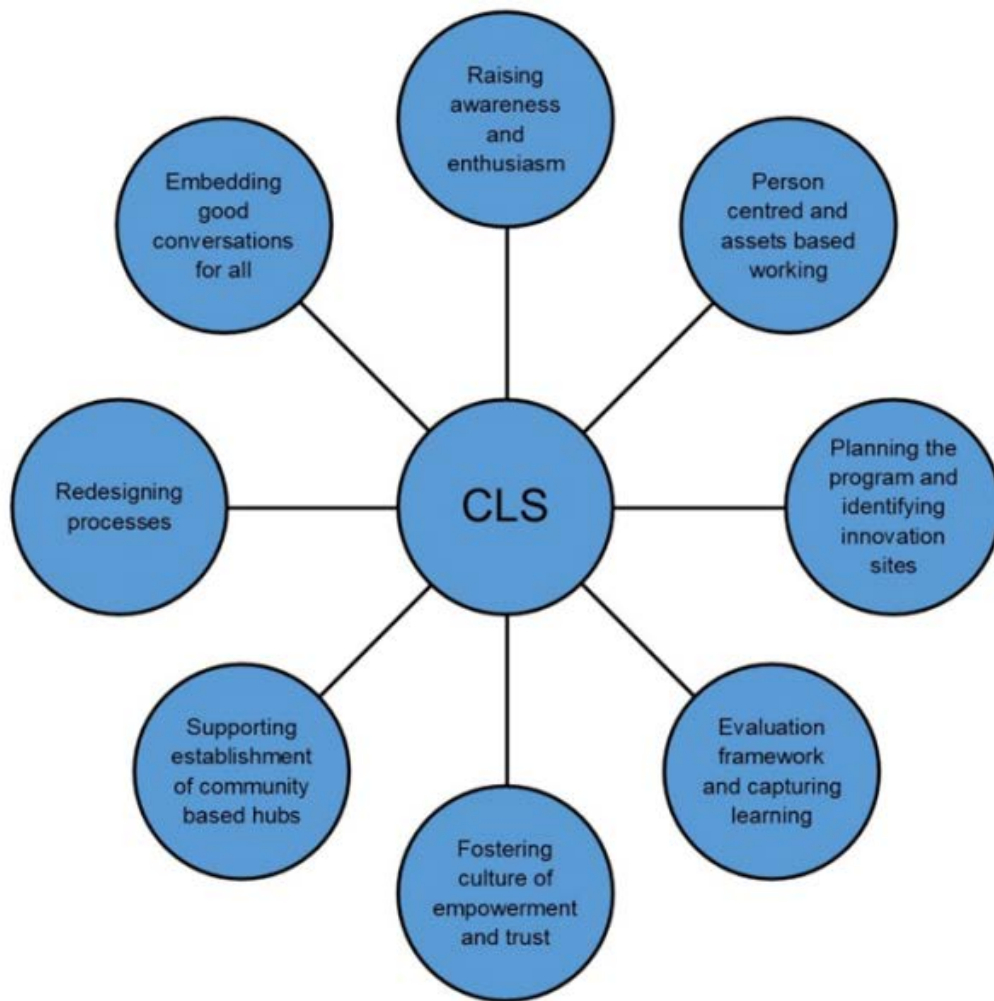
4.4. Community Led Support builds on what is already working, joining up good practice and strengthening common sense, empowerment and trust. Community Led Support assists organisations to work collaboratively with their communities and their staff teams to redesign a service that works for everyone, that evolves and is continually refined, based on learning.

4.5. Community Led Support is an approach that encourages communities and local organisations, such as churches and local voluntary organisations, to run and manage local services designed around the needs of local communities. These organisations work alongside the people who use the services to be responsive and relevant to the needs of the local community. This can be through providing church run lunch clubs, local transport solutions, or simply places to meet to reduce isolation and loneliness. The key element is that the people using services have a say in how they are run and managed. This approach builds on the strong foundation within local community areas. Community groups are seen as crucial in identifying ways to support older people (and others) within their own communities and in progressing specific opportunities to develop these services.

4.6. Community Led Support principles are:

- Co-production brings people and organisations together around a shared vision.
- There has to be a culture based on trust and empowerment.
- There is a focus on communities and each will be different.
- People are treated as equals, their strengths and gifts built on.
- Bureaucracy is the absolute minimum it has to be.
- People get good advice and information that helps avoid crises.
- The system is responsive, proportionate and delivers good outcomes.

4.7. Although Community Led Support takes a variety of forms at local implementation level, the following are consistent components:



5. Community Led Support in Orkney

5.1. The Integration Joint Board commissioned the National Development Team for Inclusion (NDTi) in January 2019 to facilitate this 18-month Community Led Support programme.

5.2. National Development Team for Inclusion has significant experience across the UK of leading this process over the past 5-6 years with largely positive, transformational outcomes.

5.3. Orkney Health and Care is one of five Scottish sites embarking on this process, which also has support from Scottish Government and the new Improvement Hub.

5.4. Information from 3 of Scottish sites, relating to their Community Led Support journeys, can be found at these links:

https://www.ndti.org.uk/uploads/files/Borders_Community_Led_Support_Presentation_One_Year_On_December_2017.pdf

<https://www.ndti.org.uk/blog/community-led-support-in-scotland-one-year-on>

<https://www.south-ayrshire.gov.uk/health-social-care-partnership/documents/cls%20%20newsletter%20november%202017.pdf>

5.4. A two day ‘readiness’ check is due to take place on 2 and 3 April 2019 by members of National Development Team for Inclusion. This provides a ‘boots on the ground’ opportunity for them to come and understand how Orkney Health and Care work, our organisational culture(s), our strengths, what’s working well, our achievements and everything that what want to ‘keep’ and build on. At the same time National Development Team for Inclusion will aim to understand what we want to achieve and why - the things we want and need to happen differently. Colleagues involved in the Empowering Communities project will be invited to meet with National Development Team for Inclusion members, to ensure any cross-cutting elements are identified. A further update report should be presented to a future Board meeting following the readiness days.

6. Contribution to quality

Please indicate which of the Council Plan 2018 to 2023 and 2020 vision/quality ambitions are supported in this report adding Yes or No to the relevant area(s):

Promoting survival: To support our communities.	Yes.
Promoting sustainability: To make sure economic, environmental and social factors are balanced.	No.
Promoting equality: To encourage services to provide equal opportunities for everyone.	Yes.
Working together: To overcome issues more effectively through partnership working.	Yes.
Working with communities: To involve community councils, community groups, voluntary groups and individuals in the process.	No.
Working to provide better services: To improve the planning and delivery of services.	Yes.
Safe: Avoiding injuries to patients from healthcare that is intended to help them.	Yes.
Effective: Providing services based on scientific knowledge.	No.
Efficient: Avoiding waste, including waste of equipment, supplies, ideas, and energy.	Yes.

7. Resource implications and identified source of funding

7.1. The total cost of support from National Development Team for Inclusion, for the project, is £49,000. Scottish Government are part funding the project, with a contribution of £22,540.

7.2. Vacant senior post cost savings were utilised to fund the additional £26,460.

7.3. Staff resource is from existing staff members, where some capacity has been identified.

8. Risk and Equality assessment

8.1. There no risks directly arising from this report.

9. Direction Required

Please indicate if this report requires a direction to be passed to:

NHS Orkney.	No.
Orkney Islands Council.	No.
Both NHS Orkney and Orkney Islands Council.	No.

10. Escalation Required

Please indicate if this report requires escalated to:

NHS Orkney.	No.
Orkney Islands Council.	No.
Both NHS Orkney and Orkney Islands Council.	No.

11. Author

11.1. Maureen Swannie, Interim Head of Children's Health Services and Service Manager – Children Services.

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