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Agenda Item: 10

Performance and Audit Committee

Date of Meeting: 18 June 2025.

Subject: Registered Services within Orkney Health and Care – Inspection Assurance Report.

1. Purpose

1.1. To present the six-monthly assurance report on inspection activities for registered services within the Orkney Health and Social Care Partnership.

2. Recommendations

The Performance and Audit Committee is invited to scrutinise:

2.1. The inspection activity for registered services within Orkney Health and Care, for the period 22 October 2024 to date, as detailed in section 4 of this report.

3. Background

3.1. The Care Inspectorate is the national regulator for care services in Scotland and inspects services across Scotland to ensure services are meeting the right standards. There are a range of services the Care Inspectorate requires registration for, including the following:

- Childminding.
- Daycare of children.
- Care homes for adults.
- Care at home.
- Support Services.
- Housing Services.
- Adoption.
- Care homes for children.
- Fostering.
- Nursing agency.
- Offender accommodation.

- School care accommodation.
- Secure care.
- Adult Placement Services.

3.1.1. Further detail on the definitions of each of these services can be found [here](#). Any care service must be registered, or they cannot operate. The Care Inspectorate's website can be found [here](#).

3.2. The Care Inspectorate also works with partner agencies, including Healthcare Improvement Scotland; His Majesty's Inspectorate of Constabulary in Scotland; and Education Scotland, to scrutinise how well different organisations in local areas work to support adults and children.

3.3. The Care Inspectorate routinely visits all care sector settings, and these can be either announced, announced (short notice) or unannounced visits.

3.4. The Care Inspectorate uses a six-point scale when evaluating the quality of performance across quality Indicators:

6.	Excellent.	Outstanding or sector leading.
5.	Very Good.	Major strengths.
4.	Good.	Important strengths, with some areas for improvement.
3.	Adequate.	Strengths just outweigh weaknesses.
2.	Weak.	Important weakness, priority actions required.
1.	Unsatisfactory.	Major weaknesses – urgent remedial action required.

4. Summary of Inspections

4.1. The table below details the services for which the Care Inspectorate has published its inspection findings in the period 22 October 2024 to date. The previous inspection results are shown within brackets.

Service	Inspection Publication Date	Grade				
		Wellbeing	Leadership	Staffing	Setting	Care and Support
Kalisgarth Day Centre.	22.10.24 (previously 06.07.23).	5 (4).	4 (3).	4 (N/A).	N/A (N/A).	4 (N/A).
St Rognvald House.	10.12.24 (previously 20.11.23).	2 (4).	2 (4).	2 (4).	3 (4).	2 (4).
St Rognvald House.	03.04.25	N/A (2).	N/A (2).	3 (2).	N/A (3)	N/A (2).

Service	Inspection Publication Date	Grade				
		Wellbeing	Leadership	Staffing	Setting	Care and Support
	(previously 10.12.24).					

5. Kalisgarth Day Centre

5.1. An unannounced inspection was undertaken in relation to Kalisgarth Day Care between 14 and 18 October 2024, with two days in person and three days remotely. The inspection report is attached at Appendix 1.

5.2. There were no recommended areas for improvement within the inspection report, however, the service will continue to improve service delivery based on the feedback received.

6. St Rognvald House

5.1. An unannounced inspection was undertaken in respect of St Rognvald House, between 4 and 5 December 2024, with the inspection report attached at Appendix 2.

5.2. There were six requirement areas for improvement within the inspection report. The findings of the inspection, although hugely disappointing, were not surprising. The service had already identified significant areas for improvement and, due to the level of concern, had instigated a Large-Scale Investigation under the Adult Support and Protection legislation.

6. St Rognvald House

6.1. An unannounced follow-up inspection was undertaken in respect of St Rognvald House, between 2 and 3 April 2025, with the inspection report attached at Appendix 3. Although the Large-Scale Investigation is still ongoing, risk levels have reduced, and the Care Inspectorate acknowledged the evidence of continued improvement.

6.2. This inspection only looked at 'how good is our staff team?' to measure action taken in response to an outstanding requirement relating to staff deployment within the service. Of the six recommendations, two have been met outwith the timescales and four have yet to be met and extensions agreed until 30 May 2025.

7. Contribution to quality

Please indicate which of the Orkney Community Plan 2025 to 2030 values are supported in this report adding Yes or No to the relevant area(s):

Resilience: To support and promote our strong communities.	Yes.
Enterprise: To tackle crosscutting issues such as digital connectivity, transport, housing and fuel poverty.	No.

Equality: To encourage services to provide equal opportunities for everyone.	Yes.
Fairness: To make sure socio-economic and social factors are balanced.	Yes.
Innovation: To overcome issues more effectively through partnership working.	No.
Leadership: To involve partners such as community councils, community groups, voluntary groups and individuals in the process.	No.
Sustainability: To make sure economic and environmental factors are balanced.	No.

8. Resource and financial implications

8.1. There are no immediate financial implications arising from the recommendations contained within this report.

9. Risk, equality and climate change implications

9.1. Addressing the recommendations, or requirements, contained within any Care Inspectorate Inspection Reports enables services to improve service delivery and can mitigate the risks service may face.

9.2. There are no other immediate risk, equality or climate change implications arising from the recommendations contained within this report.

10. Direction required

Please indicate if this report requires a direction to be passed to:

NHS Orkney.	No.
Orkney Islands Council.	No.

11. Escalation required

Please indicate if this report requires escalated to:

NHS Orkney.	No.
Orkney Islands Council.	No.

12. Authors and contact information

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13. Supporting documents

13.1. Appendix 1: Care Inspectorate Inspection Report – Kalisgarth Day Centre.

13.2. Appendix 2: Care Inspectorate Inspection Report – St Rognvald House.

13.3. Appendix 2: Care Inspectorate Inspection Report – St Rognvald House.