



Agenda item: 8.

Integration Joint Board

Date of Meeting: 27 June 2018.

Subject: Annual Performance Report 2017 - 2018.

1. Summary

1.1. This report highlights information on performance against the 2017-2018 Strategic Commissioning Plan Activity.

2. Purpose

2.1. To advise Members on the performance of Orkney Health and Care's services for the reporting period 1 April 2017 to 31 March 2018.

3. Recommendations

The Integration Joint Board is invited to:

3.1. Note the content of the report and Appendix 1, attached to this report.

4. Background

4.1. The Performance report uses various measure to show how well Orkney Health and Care performed during a particular period of time.

4.2. Orkney Health and Care uses performance reporting to help improve and develop the services provided. To make sure that plans stay on track, we carry out regular checks, and then report progress to Members and to the public.

5. Summary of Performance Report

5.1. There are a number of strands to the performance report. The Strategic Commissioning Plan 2017 to 2019 refresh sets out the strategic actions for delivery. Performance against these targets as at 31 March 2018 using a traffic light system is follows:

- Green – 57 actions.
- Amber – 19 actions.
- Red – 11 actions.

- 1 action still to be allocated a status.

5.2. The Integration Joint Board also reports on the Local Delivery Plan Standards, Local Government Benchmarking Framework items, National Core Integration Indicators and the ‘Scotland Performs’ National Outcomes, that are applicable to the services delegated to it, as well as the number of complaints and compliments received. The details of each of the sections referred to above and the links to delivering on the Scottish Government’s nine national health and wellbeing outcomes can be found in the report attached at Appendix 1.

6. Contribution to quality

Please indicate which of the Council Plan 2018 to 2023 and 2020 vision/quality ambitions are supported in this report adding Yes or No to the relevant area(s):

Promoting survival: To support our communities.	No.
Promoting sustainability: To make sure economic, environmental and social factors are balanced.	No.
Promoting equality: To encourage services to provide equal opportunities for everyone.	No.
Working together: To overcome issues more effectively through partnership working.	Yes.
Working with communities: To involve community councils, community groups, voluntary groups and individuals in the process.	No.
Working to provide better services: To improve the planning and delivery of services.	Yes.
Safe: Avoiding injuries to patients from healthcare that is intended to help them.	No.
Effective: Providing services based on scientific knowledge.	No.
Efficient: Avoiding waste, including waste of equipment, supplies, ideas, and energy.	No.

7. Resource implications and identified source of funding

7.1. There are no financial implications directly arising from this report.

8. Risk and Equality assessment

8.1. Section 42 of the Public Bodies (Joint Working) (Scotland) Act 2014 requires an Integration Authority to publish, within four months of the end of the reporting period, a performance report, and to provide a copy of that report to each constituent authority, in this case NHS Orkney and Orkney Islands Council.

8.2. There are no equality implications directly arising from this report.

9. Direction Required

Please indicate if this report requires a direction to be passed to:

NHS Orkney.	No.
Orkney Islands Council.	No.
Both NHS Orkney and Orkney Islands Council.	No.

10. Authors

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11. Contact details

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12. Supporting documents

12.1. Appendix 1: Strategic Commissioning Plan Annual Report.