

Item: 22

Policy and Resources Committee: 17 June 2025.

Registered Services within Orkney Health and Care – Inspection Assurance Report.

Report by Chief Officer, Orkney Health and Social Care Partnership.

1. Overview

1.1. The Care Inspectorate is the national regulator for care services in Scotland and inspects services across Scotland to ensure services are meeting the right standards. There are a range of services the Care Inspectorate requires registration for, including the following:

- Childminding.
- Daycare of children.
- Care homes for adults.
- Care at home.
- Support Services.
- Housing Services.
- Adoption.
- Care homes for children.
- Fostering.
- Nursing agency.
- Offender accommodation.
- School care accommodation.
- Secure care.
- Adult Placement Services.

1.2. Further detail on the definitions of each of these services can be found [here](#). Any care service must be registered, or they cannot operate. The Care Inspectorate's website can be found [here](#).

1.3. The Care Inspectorate also works with partner agencies, including Healthcare Improvement Scotland; His Majesty's Inspectorate of Constabulary in Scotland; and Education Scotland, to scrutinise how well different organisations in local areas work to support adults and children.

1.4. The Care Inspectorate routinely visits all care sector settings, and these can be either announced, announced (short notice) or unannounced visits.

1.5. The Care Inspectorate uses a six-point scale when evaluating the quality of performance across quality Indicators:

6.	Excellent.	Outstanding or sector leading.
5.	Very Good.	Major strengths.
4.	Good.	Important strengths, with some areas for improvement.
3.	Adequate.	Strengths just outweigh weaknesses.
2.	Weak.	Important weakness, priority actions required.
1.	Unsatisfactory.	Major weaknesses – urgent remedial action required.

1.6. Details of the Care Inspectorate Inspections which were undertaken from 22 October 2024 to date are provided within sections 4 to 6 and within Appendices 1 to 3.

2. Recommendations

2.1. It is recommended that members of the Committee:

- i. Note the inspection activity for registered services within Orkney Health and Care, for the period 22 October 2024 to date, as detailed in section 3 of this report.

3. Summary of Inspections

3.1. The table below details the services for which the Care Inspectorate has published its inspection findings in the period 22 October 2024 to date. The previous inspection results are shown within brackets.

Service.	Inspection Publication Date.	Grade.				
		Wellbeing.	Leadership.	Staffing.	Setting.	Care and Support.
Kalisgarth Day Centre.	22.10.24 (previously 06.07.23).	5 (4).	4 (3).	4 (N/A).	N/A (N/A).	4 (N/A).

Service.	Inspection Publication Date.	Grade.				
		Wellbeing.	Leadership.	Staffing.	Setting.	Care and Support.
St Rognvald House.	10.12.24 (previously 20.11.23).	2 (4).	2 (4).	2 (4).	3 (4).	2 (4).
St Rognvald House.	03.04.25 (previously 10.12.24).	N/A (2).	N/A (2).	3 (2).	N/A (3)	N/A (2).

4. Kalisgarth Day Centre

- 4.1. An unannounced inspection was undertaken in relation to Kalisgarth Day Care between 14 and 18 October 2024, with two days in person and three days remotely. The inspection report is attached at Appendix 1.
- 4.2. There were no recommended areas for improvement within the inspection report, however, the service will continue to improve service delivery based on the feedback received.

5. St Rognvald House

- 5.1. An unannounced inspection was undertaken in respect of St Rognvald House, between 4 and 5 December 2024, with the inspection report attached at Appendix 2.
- 5.2. There were six requirement areas for improvement within the inspection report. The findings of the inspection, although hugely disappointing, were not surprising. The service had already identified significant areas for improvement and, due to the level of concern, had instigated a Large-Scale Investigation under the Adult Support and Protection legislation.

6. St Rognvald House

- 6.1. An unannounced follow-up inspection was undertaken in respect of St Rognvald House, between 2 and 3 April 2025, with the inspection report attached at Appendix 3. Although the Large-Scale Investigation is still ongoing, risk levels have reduced, and the Care Inspectorate acknowledged the evidence of continued improvement.

6.2. This inspection only looked at ‘how good is our staff team?’ to measure action taken in response to an outstanding requirement relating to staff deployment within the service. Of the six recommendations, two have been met outwith the timescales and four have yet to be met and extensions agreed until 30 May 2025.

For Further Information please contact:

Darren Morrow, Head of Children, Families and Justice Services and Chief Social Work Officer, extension 2611, Email: darren.morrow@orkney.gov.uk.

Implications of Report

1. **Financial:** There are no immediate financial implications arising from the recommendations contained within this report. Any action plans generated as a result of the inspection recommendations must be met from within existing approved budgets.
2. **Legal:** There are no immediate legal implications arising from the recommendations contained within this report.
3. **Corporate Governance:** Not applicable.
4. **Human Resources:** Not applicable.
5. **Equalities:** An Equality Impact Assessment is not required for performance monitoring.
6. **Island Communities Impact:** An Island Communities Impact Assessment is not required for performance monitoring.
7. **Links to Council Plan:** The proposals in this report support and contribute to improved outcomes for communities as outlined in the following Council Plan strategic priorities:
 - ☐ Growing our economy.
 - ☒ Strengthening our Communities.
 - ☐ Developing our Infrastructure.
 - ☐ Transforming our Council.
8. **Links to Local Outcomes Improvement Plan:** The proposals in this report support and contribute to improved outcomes for communities as outlined in the following Local Outcomes Improvement Plan priorities:
 - ☒ Cost of Living.
 - ☐ Sustainable Development.
 - ☒ Local Equality.
 - ☐ Improving Population Health.
9. **Environmental and Climate Risk:** Not applicable.
10. **Risk:** Addressing the recommendations, or requirements, contained within any Care Inspectorate inspection report enables services to improve service delivery and can mitigate the risks services may face.

- 11. Procurement:** Not applicable.
- 12. Health and Safety:** Not applicable.
- 13. Property and Assets:** Not applicable.
- 14. Information Technology:** Not applicable.
- 15. Cost of Living:** Not applicable.

List of Background Papers

None.

Appendices:

Appendix 1: Care Inspectorate Inspection Report – Kalisgarth Day Centre.

Appendix 2: Care Inspectorate Inspection Report – St Rognvald House.

Appendix 3: Care Inspectorate Inspection Report – St Rognvald House.