



Ferry Services Concessionary Travel Card Terms and Conditions

The Ferry Services Concessionary Travel Card has replaced the previous ferry vouchers issued by Orkney Islands Council.

Eligible residents of Eday, Egilsay, Flotta, Graemsay, Hoy, Rousay, Sanday, Shapinsay, Stronsay, Westray and Wyre are entitled to 24 free single passenger trips on Orkney Ferries between their home isle and the Orkney Mainland (residents of Papa Westray and North Ronaldsay are able to use the Smartcard for use on the air service).

Eligible residents of North Ronaldsay and Papa Westray will continue to receive vouchers until further notice.

Island residents in receipt of any of the undernoted allowances are also entitled to the same number of free trips for a companion. The companion can vary from trip to trip providing they board and disembark with the eligible user.

- Higher or middle rate of the care component of Disability Living Allowance.
- PIP Daily Living component at standard rate.
- PIP Daily Living component at enhanced rate.
- Higher rate of Attendance allowance.
- War Pension Constant Attendance Allowance.

Island residents in receipt of the higher rate of the mobility component of Disability Living Allowance, the enhanced rate of PIP Mobility component or the higher rate of Attendance Allowance are entitled to the same number of free vehicle trips.

Trips that have not been used by 31 March will be cleared from the card and the next years concessionary entitlement 'loaded' on 1 April for use until 31 March the following year.

The Ferry Services Concessionary Card remains the property of Orkney Islands Council and should be returned on demand.

The person named on the card is the only person allowed to use the Ferry Services Concessionary Travel Card. It is not transferable. Allowing someone else to use it is fraud and your entitlement to free concessionary trips on board Orkney Ferries may be withdrawn.

Travel using the Ferry Services Concessionary Travel Card is subject to the normal regulations and conditions of carriage of Orkney Ferries. The card gives the same rights as enjoyed by any fare-paying passenger.

Failure to produce the smart card to claim a free concessionary trip on board Orkney Ferries will result in the purser charging a full fare which will be non-refundable.

The purser will charge a full non-refundable fare if, for whatever reason, your card is not accepted on the vessel.

Lost or found cards should report to the Transportation Service, Orkney Islands Council, School Place, Kirkwall, Orkney, KW15 1NY or telephone 01856873535.

There may be an administration charge for replacement cards.

If there are any other administrative queries please contact Orkney Islands Council Ferry Services on 01856873535.