Alternate Weekly Collection (Mainland) - Bin Collection Guide

Collection

• Bins should be placed on the pavement, with handles facing outwards.
• Bins shouldn’t block pavement access wherever possible. If they are on a public footway, then efforts to take your bin back in as quickly as possible should be made please.
• When collection points are located on a grass verge, e.g. in rural areas, bins should be placed clear of any road access.
• If a bin store is used, please ensure that all relevant bins are out of the bin store and presented for collection at the kerbside by 08:00 on the day of collection.
• If bins are secured in any way, such as a loop of rope, it must be easy to use and must not impede or slow down collection by Council staff. Bungee cords shouldn’t be used.
• Bins should not be overfilled and it should be possible to close the lids. This is to prevent the potential for vermin to break open bags and spread litter about.
• No additional waste should be placed outside the bins – although additional recycling can be collected if it is stored in council recognised containers, such as green bags/boxes, or a clear/see through bag and must be separated as in the caddies/bins themselves.
• Please ensure that all recyclable materials (thin card/paper/glass/plastic bottles are put into separate compartments in your bin as if they are mingled together, your bin may not be collected. Please wash out tins and bottles and remove labels and tops.
• It is recommended that household rubbish is bagged before placing in the wheelie bin to keep your bin clean and so it doesn’t attract vermin.

Be Considerate

• If there is a possibility of the strength of the wind affecting your bins, please assess the situation and consider whether it is wise to put out your bin. You can follow OIC Updates on Facebook if you have a smart phone as updates about collections are posted on there.
• Help your neighbour if elderly, for example by giving a helping hand on a windy day to put out or take in their bin.
• When putting out your recycling bin, if it isn’t full, you can consider putting it out monthly instead, but this is up to you. There are benefits to this, in that the bin is less likely to blow over in inclement weather and it does save the collection crews time on their rounds.

Liability and Council Procedures

• Wheelie Bins are the property of the Council, they are issued to households for safe and proper use to dispose of their waste and recycling. The bins are therefore the responsibility of the householder at all times except for the period of time when council staff are emptying them. Because of this, householders should use their judgement on when and how to put out their bins.
• Bins are robust but if damaged at no fault to the householder, they will be replaced.
If you have any queries on bin etiquette please phone 01856873535 or email
developmentandinfrastructure@orkney.gov.uk