

## Orkney Health and Care- Service Area Strategic Commissioning Plan Actions

Please note – work to ensure targets are SMART to support evidence based planning and effective scrutiny is ongoing and in some cases it is not possible to provide performance information against the current targets as set. Where detailed information is available this has been provided and in some cases the RAG system has been used to provide high level feedback where detailed targets and assessment are not yet available. The next iteration of this performance report will use more measurable targets and will therefore be more detailed and specific.

Commissioning the future direction for the service	Link to national and or local priorities	RAG	Performance to date and how we will measure success
<b>1.Children and Families Services</b>			
1.1 The Board expects its service providers namely NHS Orkney and Orkney Islands Council to implement the named person legislation and the services offered to families from birth through a single point of contact		<b>NA</b>	Currently on hold due to further Scottish Government consultation on implementation.
1.2 The Board will continue to invest in on-line parenting support information hosted on the Orkney Communities website  Internet and social media will be used more to offer services	Local Parenting Strategy  Children's Outcome 1	<b>Amber</b>	Orkney Children and Young People's Partnership website will be hosted under Orkney Health and Care's site on the Orkney Islands Council website.  Parenting information will be a sub section and information has been collected to link to this.  Currently this is being transferred into an accessible format to go on the website.  Progress has been made but there have

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			<p>been some delays.</p> <p>Waiting for information to be uploaded onto the site in relation to parenting support.</p>
<p>1.3 The Board will continue to invest in the development of the Intensive Fostering Service and core Fostering Service.</p> <p>In addition, the Board wish to get in right for all children being formally 'looked after' in any settings</p>	<p>OIC (Council) Plan</p> <p>Children's Outcome 2</p> <p>National Health and Wellbeing Outcome 9</p>	<p><b>Green</b></p> <p><b>Green</b></p>	<p>The Intensive Fostering service continues to be operational and the timescale for the services has been extended. The availability of these additional placements has enabled a number of residential and out of area placements to be avoided.</p> <p>A bid has been prepared for submission to the Innovation Fund to extend the project to the end of March 2021.</p> <p>Progress is being made on developing 'Getting it Right' measures. Use of the 'wellbeing wheel' to measure outcomes is to be tested. Work continuing in this area.</p>
<p>1.4 The Board will look for evidence from OIC and NHSO that demonstrates work being done on preventative approaches and early identification of children at risk, to enable service providers to work with families at an earlier stage</p>	<p>Getting it Right for Every Child</p> <p>Children and Young People (Scotland) Act 2014</p> <p>Children's Outcome 2</p>	<p><b>Green</b></p>	<p>Social work case record sampling evidences high level of direct contact and early intervention work and positive balance between statutory and non statutory case work.</p> <p>The establishment and further development of the Family Support Team to provide family based interventions, specialist parenting and therapeutic support to</p>

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			<p>prevent family/ relationship breakdown including supporting kinship care evidences a prioritisation of preventative and early intervention work.</p> <p>A good range of third sector providers deliver services focused on preventative and early intervention in Orkney.</p>
<p>1.5 The Board expects to see a reduction in the use of formal care and protection proceedings, following on from the actions above</p>	<p>OIC (Council) Plan Children's Outcome 2 National Health and Wellbeing Outcome 9</p>	<p><b>Green</b></p>	<p>The continued development of systemic and family based interventions is aimed at reducing the number of formal proceedings over a three year period. Work is progressing well in this area.</p> <p>Looked After Children numbers have remained stable over the past 12 months with a shift in balance away from those looked after away from home to those looked after at home.</p> <p>This target has been revised for the 2017/2019 refresh of the Strategic Commissioning Plan to better reflect of the impact of changing need for services.</p>
<p>1.6 The Board expects, through its funding of the services above, to see both NHSO and OIC practitioners being supported to focus their time on preventative and therapeutic interventions</p>	<p>Getting it Right for Every Child Children and Young People (Scotland)</p>	<p><b>Green</b></p>	<p>Social work case record sampling evidences high level of direct contact and early intervention work and positive balance between statutory and non statutory case work.</p>

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	Act 2014 Children's Outcome 2		There has been an in year reduction in numbers of referrals to the Reporter to the Children's Panel.
3.10 The Board will commission and support the development of systemic therapy approaches	Getting it Right for Every Child Children and Young People (Scotland) Act 2014 Children's Outcome 2	<b>Green</b>	Training programme rolled out and year one evaluated. Evaluation feedback was provided via a report and presentation to Orkney Childcare and Young People Partnership February 2017.  Continued funding for 'Consult to Practice' of a qualified systemic family therapist supporting supervisors to progress systemic practice and ideas through supervision of practitioners.  An evaluation of this to be undertaken and reported by October 2017.
<b>2. Criminal Justice</b>			
2.1 The Board will oversee the establishment of a Shadow Orkney Community Justice Partnership in 2016-17	The Community Justice (Scotland) Bill, (Scottish Parliament in 2016)	<b>Green</b>	Shadow OCJP established, meetings held 27/06/16, 16/09/16, 09/02/17.

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	National Health and Wellbeing Outcome: 9		
2.2 The Board will direct the development and delivery of a local plan for commencement in April 2017	The Community Justice (Scotland) Bill, as passed by the Scottish Parliament in 2016  National Health and Wellbeing Outcome: 9	Green	Local plan (Orkney Community Justice Outcomes Improvement Plan) completed, approved in principle by IJB 10/03/17 pending feedback from Community Justice Scotland, and submitted by year end as required. for due date.
<b>3. Primary and Community Care Services</b>			
3.1 The Board will commission OIC to provide equipment aids and adaptations to support people to live longer healthier lives in their own homes	National Health and Wellbeing Outcomes: 2 and 9	Green	Equipment is being delivered without delay
3.2 The Board will commission OIC and NHSO to provide enabling services that help people to manage their lives as best they can, in their own homes	National Health and Wellbeing Outcomes: 2 and 9	Amber	Although a number of services are focused on taking an enabling an re-abling approach and training has been provided widely across services on this ethos, it has been identified that capacity issues within services can at times constrained the extent to which the is actively promoted in practice.

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			The 2017/2019 refresh of the Strategic Commissioning Plan contains a revised action in relation to delivery of this item.
3.3 The Board will commission NHSO and OIC to work together to prevent unnecessary hospital admissions and for those patients presenting at A/E to achieve the 4 hour waiting time standard	National Health and Wellbeing Outcomes: 2 and 9	Green	Targets currently being met
3.4 The Board will commission the analysis of a pilot job role specifically focused on ensuring Third Sector services are properly taken into account and involved in supporting hospital discharges and avoiding unnecessary hospital admissions	National Health and Wellbeing Outcomes: 2 and 9	Amber	Recruitment delay led to extension to timescale for this action. Revised timescale set out in 2017/2019 refresh of the Strategic Commissioning Plan
3.5 The Board will commission analysis of the West Mainland residential care bed pilot supported by West mainland GPs, Out of Hours GPs and in/out of hours community nurses and social care staff to determine future viability	National Health and Wellbeing Outcomes: 2 and 9	Green	Analysis complete and reported to the Strategic Planning Group. Pilot continuing
3.6 The Board expects service providers along with Third Sector partners to establish a locality planning approach that includes people who use services and carers in planning and monitoring services using virtual engagement where appropriate	National Health and Wellbeing Outcome: 3  Clinical Strategy  Our Voice: working	Amber	Locality planning approach under development. Complete round of visits undertaken in 2016 / 2017. Reflection on approach undertaken and revised approach approved by Integration Joint Board in March 2017 for implementation in 2017 – 2018. Revised approach now being

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	together to improve health and social care		rolled out. Overall performance remains amber as development has been slower than anticipated.
3.7 The Board will commission the Council and NHSO to continue the programme of dementia skills training in care settings and continue to develop dementia champions	National Health and Wellbeing Outcome: 4	Green	Dementia training continues to be delivered
3.8 The Board will commission Council led improvements in the capacity and quality of the environment of residential care, bringing bed numbers closer to national average ratios for our population and meeting the need for additional residential care capacity	The Council Plan Priority 1 – Care and support for those who need it  National Health and Wellbeing Outcome: 9	Green	Replacement programme for two new care homes approved
3.9 The Board will continue to participate in the Community Planning Partnership's priority areas notably: positive aging and healthy and sustainable communities.	National Health and Wellbeing Outcome: 5  CPP measures as described in the LOIP	Green	Participation is ongoing and monitored by sub-groups
3.10 The Board will commission the Council and NHSO to establish a rural generic support worker role, deliver the role, and evaluate its effectiveness	National Health and Wellbeing outcome: 8 and 9	Green	Role developed and recruited to as a pilot.
3.11 The Board will commission the Council to	National Health and	Green	Pilot completed and report prepared for

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pilot the use of 'pool cars' in the care at home services	Wellbeing Outcome: 9		submission to Integration Joint Board June 2017.
3.12 The Board expects to see a review of the senior staffing model in care homes, and physical disability and learning disability services, to identify the best structure to support staff and meet service needs	National Health and Wellbeing Outcome: 9	Amber	In progress but complicated by a range of regulatory factors leading to longer time scale
3.13 The Board will commission the Council to review Orkney's care at home service to further improve access to the service	National health and wellbeing outcomes: 2, 3, 4 and 9	Green	Review undertaken and action plan developed. Report to Board in due course.
3.14 The Board expects all providers to be aware of PREVENT training initiative and of programmes to deal with any individual who is vulnerable to being drawn into terrorism/radicalisation	Scottish Government specific requirement  National Health and Wellbeing Outcomes: No 7	Green	Actively being rolled out
<b>4.Services for People with Learning Difficulties</b>			
4.1 The Board will commission the Council to develop a plan for the diversification of accommodation and independent living support models and resources for people with learning disabilities	National Learning Disabilities Strategy: 'Keys to Life'  National Health and	Amber	The Learning Disability Service has commenced activity to re-frame and re-propose a case for a Supported Living Network within a core and cluster model. Capacity challenges have resulted in



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	<p>Wellbeing Outcomes: 2</p> <p>Council Plan Priority One – Care and Support for those who need it</p>		<p>slippage from originally envisaged timescale.</p>
<p>4.2 The Board will continue to participate in the Community Planning Partnership's priority areas notably: healthy and sustainable communities and in particular contribute to the creation of social enterprise opportunities</p>	<p>National Learning Disabilities Strategy: 'Keys to Life</p> <p>National Health and Wellbeing Outcomes: 2</p>	<p><b>Amber</b></p>	<p>The Learning Disability Service will continue to drive work forward towards social enterprise opportunities particularly utilizing expertise and opportunities available within the Picky Centre complex. This is progressing with involvement from Employability Orkney. Capacity challenges have resulted in slippage from originally envisaged timescale.</p>
<p><b>5. Mental Health Services</b></p>			
<p>5.1 The Board will commission support for people with a diagnosis of dementia by ensuring a year of targeted support post diagnosis through the multi-disciplinary team</p> <p>In addition, the Board expects NHSO to improve access to support and advice for carers of people who have recently received a diagnosis through the routine offering of a referral for a carer's assessment</p>	<p>The national dementia strategy 2013 – 2016</p> <p>National Health and Wellbeing Outcomes: 1, 2 and 4</p>	<p><b>Green</b></p>	<p>Services are meeting the one year NHS HEAT Standard post diagnostic support target for people with a diagnosis of dementia. However dementia diagnosis rates remain under expected levels using national prevalence data.</p> <p>Work is being done on clearly defining the concept of post diagnostic support within the overall dementia care pathway which is</p>







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6.3 The Board will expect NHSO and the Council to actively work with carers and undertake or arrange for assessments for unpaid carers to ensure they are supported and recognised as equal partners in care	National Health and Wellbeing Outcome: 6	Amber	It has been established that carers had not routinely been offered assessment. Work to improve this has commenced. Adult Social Work are now routinely offering carers assessments. The 2017/2019 refresh of the Strategic Commissioning Plan contains revised actions in relation to this.
6.4 The Board will seek comment and respond to the anticipated new Carers Act when enacted	9 National Health and Wellbeing Outcome: 6	Green	Evidence of consultation on new Act and guidance





#### RAG key



**Red** - the performance indicator is experiencing significant underperformance, with a medium to high risk of failure to meet its target.


**Amber** - the performance indicator is experiencing minor underperformance, with a low risk of failure to meet its target.






**Green** - the performance indicator is likely to meet or exceed its target.

Indicator Name	Description	National Health and Wellbeing Outcome	Comparator	Current	RAG
<b>Local Delivery Plan Standards</b>					
<b>Antenatal care</b>	At least 80% of pregnant women in each SIMD quintile will have booked for antenatal care by the 12th week of gestation	1,4	100% (Nov)	92.31% (Dec)	
<b>Narrative:</b> This target has been met in all the reporting periods of the year 2016 - 2017 so far. Orkney has been consistently above the Scottish target of 80% since July 2011.					
<b>CAMHS</b>	90% of young people to commence treatment for specialist Child and Adolescent Mental Health service within 18 weeks of referral	4,7	100% (Q2)	100% (Q3)	
<b>Narrative:</b> This target has consistently been met since it was introduced. Orkney's performance in this area is significantly ahead of performance in other partnership areas. There have been some complications around data processing and systems changes which have affected rates of formal reporting to the Scottish Government on performance but in terms of delivery of the service, this has been achieved.					
<b>Psychological Therapies</b>	90% of patients to commence Psychological therapy based treatment within 18 weeks of referral	1,3	N/A	N/A	
<b>Narrative:</b> Performance in this area in the current year has been variable as a result of changes in availability of suitable qualified staff to deliver these therapies. There have been some issues around data processing affecting reliability of the reported data which means that accurate figures cannot be provided but we are aware that targets have not been met.					
<b>Dementia Diagnosis</b>	All people newly diagnosed with dementia will have a minimum of a year's worth of post-diagnostic support	2,4	100% (Q2)	100% (Q3)	
<b>Narrative:</b> While the target of providing post diagnostic support has largely been met, numbers of people diagnosed and therefore referred for post diagnostic support are lower than would be expected based on national prevalence data. This has consistently been the case over a number of years.					







Indicator Name	Description	National Health and Wellbeing Outcome	Comparator	Current	RAG
<b>GP access and booking</b>	Provide 48 hour access or advance booking to an appropriate member of the GP Practice Team	3	98.1 (Q2)		N/A
<b>Narrative:</b> This information is no longer recorded and will not be included in the performance framework in future					
<b>Drug and alcohol treatment</b>	90% of clients will wait no longer than 3 weeks from referral received to appropriate drug or alcohol treatment that supports their recovery	1,4	81.8% (Q1)	100% (Q2)	
<b>Narrative:</b> Last year's annual figure was 100%					
<b>18 week Referral to Treatment</b>	90% of planned/elective patients to commence treatment within 18 weeks of referral for services Commissioned by Orkney Health and Care	3,4	96% (Sep)	94.5% (Oct)	
<b>Narrative:</b> At this point in time it has not been possible to disaggregate the data to separate services under the planning and performance monitoring remit of the partnership from the total data. Work will continue on this area.					
<b>12 weeks for first outpatient appointment</b>	95% of patients of services Commissioned by Orkney Health and Care to wait no longer than 12 weeks from referral (all sources) to first outpatient appointment	3,4	82.6% (Oct)	84% Nov)	
<b>Narrative:</b> At this point in time it has not been possible to disaggregate the data to separate services under the planning and performance monitoring remit of the partnership from the total data. Work will continue on this area.					
<b>Alcohol Intervention</b>	Sustain and embed alcohol brief interventions in 3 priority settings (primary care, A&E, antenatal) and broaden delivery in wider settings	4,5	41.5% (Q1)	35.5% (Q2)	
<b>Narrative:</b> In quarter 1 there were 36 ABIs delivered against a trajectory of 59 and 15 of these were in a priority setting. In quarter 2 there were 31 ABIs delivered against a trajectory of 118, and 11 of these were in a priority setting. The LDP standard for Orkney is 249 deliveries with 80% in priority settings.					







Indicator Name	Description	National Health and Wellbeing Outcome	Comparator	Current	RAG
<b>A&amp;E Treatment</b>	95% of patients to wait no longer than 4 hours from arrival to admission, discharge, or transfer for A&E treatment. Boards to work towards 98%	3,4	99% (Nov)	95% (Dec)	
<b>Narrative:</b> This target is usually consistently met in Orkney and the Dec report is a deviation from this pattern.					
<b>Finance</b>	Operate within the IJB agreed Revenue Resource Limit, and Cash Requirement	4,9	N/A	Projecting year end overspend	
<b>Narrative:</b> A Revenue & Expenditure Monitoring Report is issued to board members in the form of monthly briefing note. An overspend is currently projected for year end of 0.7%.					
<b>Local Government Benchmarking Framework Reported Quarterly or Annually</b>					
<b>Looked After Children – Weekly (residential)</b>	The Gross Cost of "Children Looked After" in Residential Based Services per Child per Week	4,9	£2291 (Q2)	£1870 (Q3)	N/A
<b>Narrative:</b> Service is delivered according to the needs of individual children.					
<b>Looked After Children – Gross (residential)</b>	Gross Costs (Looked After Children in Residential) (£000s)	4,9	£219952 (Q2)	£202005 (Q3)	N/A
<b>Narrative:</b> Costs reflect the needs of individual children.					
<b>Looked After Children – Children (residential)</b>	No. Of Children (residential)	7	8 (Q2)	9 (Q3)	N/A
<b>Narrative:</b> Figures reflect the placement of Looked After Children according to their best interests and needs whether in residential care or in individual placements. The target can only be considered for information purposes. It is not appropriate to have a target in numbers terms as the number at any given time must be based on appropriate response to local need.					







Indicator Name	Description	National Health and Wellbeing Outcome	Comparator	Current	RAG
<b>Looked After Children – weekly (Community)</b>	The Gross Cost of "Children Looked After" in a Community Setting per Child per Week	9,7	N/A	N/A	N/A
<b>Narrative:</b> These costs are not disaggregated from the overall child care budget and therefore cannot be reported. As services for Looked After Children are totally led by individual needs there is no meaningful way of comparing cost.					
<b>Looked After Children – Gross (Community)</b>	Gross Costs (Looked After Children in Community Setting) (£000s)	9,7	N/A	N/A	N/A
<b>Narrative:</b> These costs are not disaggregated from the overall child care budget and therefore cannot be reported. As services for Looked After Children are totally led by individual needs there is no meaningful way of comparing cost.					
<b>Looked After Children – Children (Community)</b>	No. Of Children (community)	7	25 (Q2)	24 (Q3)	N/A
<b>Narrative:</b> Figures reflect the placement of Looked After Children according to their best interests and needs whether in residential care or in the community. Having targets would not be appropriate.					
<b>Looked After Children (Balance)</b>	Balance of Care for looked after children: % of children being looked after in the Community	7	76% (Q2)	73% (Q3)	N/A
<b>Narrative:</b> While it is positive for children to be placed in the community it has to be recognised that there will be times when some children will be placed in residential care because that is in their best interests at that time.					
<b>Homecare – 65+</b>	Older Persons (Over 65) Home Care Costs per Hour	9	£22.57 (2015-2016)	£22.93 (2016-2017)	N/A
<b>Narrative:</b> Calculated annually based on the actual cost of providing the service. The increase for 2016-2017 represents an increase of approximately 1.6%					
<b>Homecare - Gross</b>	Total Homecare (£000s)	9	£753,467 (Q2)	£760,648 (Q3)	






Indicator Name	Description	National Health and Wellbeing Outcome	Comparator	Current	RAG
<b>Narrative:</b> Gross spending on homecare for first 3 quarters of 2016-17 represents 76% of the total spend for 2015-16					
<b>Homecare – Hours</b>	Care Hours per Year	2,9	82055hrs (2015-16yr)	21196 (2016-17 Q3)	
<b>Narrative:</b> Q3 figure reflects actual hours delivered for the quarter. Comparable previous data is not available. The comparison figure as provided by the LGBF is extrapolated from a snapshot of the last week of the financial year 2015-2016.					
<b>SDS – Adult Spend</b>	SDS spend on adults 18+ as a % of total social work spend on adults 18+	9	7% (Q2)	8% (Q3)	
<b>Narrative:</b> Compares with an overall figure of 5% across 2015-16. The Scottish average for 2015-16 was 6.65%.					
<b>SDS - Gross</b>	SDS Spend on over 18s (£000s)	9	£769393 (2015-16)	£683584 (Q1-3 2016-17)	
<b>Narrative: Total Q1- Q3</b> represents 88% of 2015-2016 total. This reflects a commitment to increasing the take up of Self Directed Support.					
<b>Finance – Gross (adults)</b>	Gross Social Work Spend on over 18s (£000s)	9	£14484733 (2015-2016)	£9056702 (Q1-3 2016-2017)	
<b>Narrative:</b> Q1-Q3 figure represents 62.5% of total spend for 2015-2016. It is expected that this figure will adjust upwards during the final quarter.					
<b>Homecare – Intensive needs</b>	% of people 65+ with intensive needs receiving care at home	2	24.4% (2015-16)	34% (Q3 2016-17)	
<b>Narrative:</b> To date we have reported this figure on an annual basis based on a snapshot at the end of the financial year. We are now collecting this figure quarterly from 2016 - 2017 Q2 onwards in order to give a more accurate measure. The indicator reflects the proportion of a cohort of service users with intensive care needs who are receiving homecare services in their own home as opposed to residential care. The cohort is composed of those people in receipt of +10 hours of home care a week and those who are receiving care in a residential setting. This not the same indicator as that in the Integration Core Indicators which also accounts for people in receipt of SDS direct payments for personal care.					








Indicator Name	Description	National Health and Wellbeing Outcome	Comparator	Current	RAG
<b>Quality of Services</b>	% of Adults satisfied with social care or social work services	3	76% 2012-2015	72.33% 2013-2016	
<b>Narrative:</b> Figure over a three year cycle. 2012-15 Max 76.55%, Median 55.7%, Min 41.7%					
<b>Finance – Older People Residential</b>	Older persons (over 65's) Residential Care Costs per week per resident	9	£1057 (Q2)	£1057 (Q3)	
<b>Narrative:</b> Figures reflect the actual cost of providing the service.					
<b>Finance – Care Homes</b>	Net Expenditure on Care Homes for Older People (£000s)	9	£1123073 (Q2)	£1218963 (Q3)	
<b>Narrative:</b> The total Q1-Q3 represents 76% of the annual total for 2015-2016.					
<b>Residential – Long Stay</b>	Number of long-stay residents aged 65+ supported in Care Homes	3	114 (Q2)	113 (Q3)	
<b>Narrative:</b> This figure is the number of available beds + number of admissions in the quarter					
<b>National Core Integration Framework 2015-2016</b> (Compared to Scotland)			<b>Scotland</b>	<b>Orkney</b>	
<b>Adult Health</b>	Percentage of adults able to look after their health very well or quite well	1	94%	95%	
<b>Narrative:</b> Orkney performance exceeds Scottish average.					
<b>Independence</b>	Percentage of adults supported at home who agreed that they are supported to live as independently as possible	2,3	84%	89%	



Indicator Name	Description	National Health and Wellbeing Outcome	Comparator	Current	RAG
<b>Narrative:</b> Orkney performance exceeds Scottish average.					
<b>Engagement</b>	Percentage of adults supported at home who agreed that they had a say in how their help, care, or support was provided	2,3	77%	75%	
<b>Narrative:</b> Orkney performance marginally below the Scottish average					
<b>Coordination of Services</b>	Percentage of adults supported at home who agreed that their health and social care services seemed to be well coordinated	2,3	75%	77%	
<b>Narrative:</b> Orkney performance exceeds Scottish average.					
<b>Adult Support</b>	Total % of adults receiving any care or support who rated it as excellent or good	3	81%	86%	
<b>Narrative:</b> Orkney performance exceeds Scottish average.					
<b>GP Care</b>	Percentage of people with positive experience of the care provided by their GP practice	3	87%	97%	
<b>Narrative:</b> Orkney performance exceeds Scottish average.					
<b>Quality of Life</b>	Percentage of adults supported at home who agree that their services and support had an impact on improving or maintaining their quality of life	2,3	84%	87%	
<b>Narrative:</b> Orkney performance exceeds Scottish average.					
<b>Carers' Support</b>	Total combined % carers who feel supported to continue in their caring role	6	41%	43%	
<b>Narrative:</b> Orkney performance exceeds Scottish average.					

Indicator Name	Description	National Health and Wellbeing Outcome	Comparator	Current	RAG
<b>Feeling Safe</b>	Percentage of adults supported at home who agreed they felt safe	2,7	84%	85%	
<b>Narrative:</b> Orkney performance exceeds Scottish average.					
<b>Premature Mortality</b>	Premature mortality rate per 100,000 persons	4	441	379	
<b>Narrative:</b> Orkney performance exceeds Scottish average.					
<b>Emergency Admission</b>	Emergency admission rate (per 100,000 population)	4	12.116	10,970	
<b>Narrative:</b> Orkney performance exceeds Scottish average.					
<b>Emergency Bed Day</b>	Emergency bed day rate (per 100,000 population)	4	112,638	86,590	
<b>Narrative:</b> Orkney performance exceeds Scottish average.					
<b>Readmissions</b>	Readmission to hospital within 28 days (per 1,000 population)	4,9	94	77	
<b>Narrative:</b> Orkney performance exceeds Scottish average.					
<b>End of Life - Care Setting</b>	Proportion of last 6 months of life spent at home or in a community setting	2	87%	92%	
<b>Narrative:</b> Orkney performance exceeds Scottish average.					

Indicator Name	Description	National Health and Wellbeing Outcome	Comparator	Current	RAG
<b>Falls Rate</b>	Falls rate per 1,000 population aged 65+	1	21	22	
<b>Narrative:</b> Orkney performance exceeds Scottish average.					
<b>Quality of Service – Care Inspectorate</b>	Proportion of care services graded 'good' (4) or better in Care Inspectorate inspections.	3,4	83%	74%	
<b>Narrative:</b> Orkney performance below Scottish average although no service was placed in the lowest categories.					
<b>Intensive Care Needs</b>	Percentage of adults with intensive care needs receiving care at home	2	N/A	51%	
<b>Narrative:</b> This figure includes people who purchase intensive homecare using SDS. Previous annual figure was 75%. Current figure is not validated and was generated locally. It is based on the number of people receiving residential care, 10+ hrs per week home care or a SDS direct payment equal to or over 10+hrs per week					
<b>Delayed Discharge</b>	Number of days people spend in hospital when they are ready to be discharged (per 1,000 population)	2,3	915	382	
<b>Narrative:</b> Orkney performance exceeds Scottish average.					
<b>Emergency Admission Costs</b>	Percentage of health and care resource spent on hospital stays where the patient was admitted in an emergency	9	22%	22%	
<b>Narrative:</b> Orkney performance equals Scottish average.					
<b>Care Home – Hospital Admissions</b>	Percentage of people admitted to hospital from home during the year, who are discharged to a care home	2	N/A	N/A	N/A

Indicator Name	Description	National Health and Wellbeing Outcome	Comparator	Current	RAG
<b>Narrative:</b> This measure is under development and not currently available.					
<b>Delayed Discharge – 72 hours</b>	Percentage of people who are discharged from hospital within 72 hours of being ready	2,3	N/A	N/A	N/A
<b>Narrative:</b> This measure is under development and not currently available.					
<b>End of Life – Finance</b>	Expenditure on end of life care, cost in last 6 months per death	9	N/A	N/A	N/A
<b>Narrative:</b> This measure is under development and not currently available.					
<b>“Scotland Performs” National Outcomes</b>					
<b>Breastfeeding</b>	Percentage of babies exclusively breastfeeding at First Visit/6-8 week review by year of birth	1	39% (Scot)	40% (Orkney)	
<b>Narrative:</b> Figures from August 2016					
<b>Child Dental</b>	Percentage of Children in Primary 1 with no obvious Dental Cavities	1,5	69% (Scot)	79% (Orkney)	
<b>Narrative:</b> Figures published six monthly. Next up to date figure will be published in March 2017					
<b>Fostering – in-house</b>	Percentage of fostered Looked After and Accommodated Children who are fostered by an in-house placement	4,7	24%	21%	N/A

Indicator Name	Description	National Health and Wellbeing Outcome	Comparator	Current	RAG
<b>Narrative:</b> Children are placed according to their needs and best interests. Targets and comparisons would not be appropriate.					
<b>Fostering - out of Area Placements</b>	Number of out of area placements a) foster care b) residential	4,7	*	*	N/A
<b>Narrative:</b> These figures are below the level which we would publicly report. This is to protect the confidentiality of children and their families.					
<b>Child Protection</b>	No of Children and Young People on Child Protection Register	4,7	7 (2016-17 Q2)	*	N/A
<b>Narrative:</b> The current figure is below the level which we would publicly report. This is to protect the confidentiality of children and their families. Children are paced on the Child Protection Register when necessary, targets are not appropriate.					
<b>Court Reports</b>	Percentage of Social Work Reports submitted by noon on the working day before the adjourned hearing	3	100% (Q2)	100% (Q3)	
<b>Narrative:</b> This target is consistently met					
<b>Community Payback Order – Initial Appointment</b>	Percentage of new CPO clients with a supervision requirement seen by a supervising officer within a week	3,7	100% (Q2)	100% (Q3)	
<b>Narrative:</b>					
<b>Community Payback Order – Induction</b>	Percentage of CPO Unpaid work requirements commenced induction within five working days	4	91% (Q2)	100% (Q3)	

Indicator Name	Description	National Health and Wellbeing Outcome	Comparator	Current	RAG
<b>Narrative:</b>					
<b>Community Payback Order – Work Placement</b>	Percentage of individuals on new CPO unpaid work requirement began work placements within seven days	4	91% (Q2)	100% (Q3)	
<b>Narrative:</b>					
<b>Public Bodies (Joint Working)(Scotland) Act 2014</b>					
<b>Complaints</b>	Proportion of complaints responded to following Scottish Public Services Ombudsman targets.	4	100%	100%	
<b>Narrative:</b>					