

Campsites

Frequently Asked Questions

When can I check-in for arrival?

Point of Ness and Birsay Campsites welcome guests to check-in from 14:00 each day.

When must I vacate the Campsite on departure day?

We require guests to vacate our campsites by 10:00 on the morning of their departure.

Can I stay at the site all day or must I vacate?

You are more than welcome to stay on the site all day during your booking.

Point of Ness Campsite - Our Wardens will be undertaking a daily deep clean of the amenity block between the hours of 10:00 and 14:00 therefore some areas will not be available during these times.

Birsay Campsite - Our Wardens will be undertaking a daily deep clean of the amenity block between the hours of 10:00 and 12:00 therefore some areas will not be available during these times.

Do I need coins to use the washing machines and tumble drying facilities?

Yes, the machines are coin operated and accept £1.00 coins. It costs £2.00 approximately for an 18 minute wash and £2.00 for a 15 minute cycle in the tumble dryer.

Washing powder/liquid is not provided.

There is an outside drying green available for guests (your own clothes pegs are required).

Do I need to take coins for the showering facilities?

No, showers at Point of Ness Campsite and Birsay Campsite are free of charge.

How do I know the facilities are cleaned regularly?

We follow strict cleaning routines each day. Please contact the warden if you have any concerns.

How do I check in?

You will be asked to give your name, telephone number and number in your party/family group (as shown on booking information).

What if I need to cancel or amend my booking?

Please contact customer services as soon as possible on 01856873535 during normal office hours.

Point of Ness - Can I use the power points in the amenity block to charge mobile devices?

Yes, you can use the lounge area for charging up mobile devices with USB ports also available. Please note that guests are responsible for their own belongings at all times.