

Procurement Annual Report

1 April 2019 to 31 March 2020.

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Definition of Key Terms

Contract.	An agreement between the Council and any Contractor made by formal agreement or by issue of acceptance or an official order for Supplies, Services or Works.
Contractor(s).	Includes any sole trader, partnership or company (limited or unlimited) or any duly incorporated trade, professional or commercial body.
Delegated Authority.	Officers who have been given formal written authority by their Executive Director or Chief Officer to manage procurement exercises within a specified value range on behalf of the Council.
EU Threshold.	The threshold for determining the application of the Regulations. In the case of the Procurement (Scotland) Regulations 2016 the threshold is £189,330 (Supplies and Services) and £4,733,252 (Works). In the case of the Utilities Contracts (Scotland) Regulations 2016 the threshold is £378,660 for Supplies and Services and £4,733,252 for Works.
EU Regulated Procurement.	Goods, Services or Works contracts with a value over the EU Threshold.
Framework Agreement.	An overarching agreement with supplier(s) to establish terms governing individual contracts that may be awarded during the life of the agreement ('call-offs'), concluded in accordance with Section 34 of the Public Contracts (Scotland) Regulations 2015.
Health and Social Care Services.	A public contract or framework for social and other specific services listed in Schedule 3 of the Public Contracts (Scotland) Regulations 2015.
Life-Cycle Costing.	All consecutive or interlinked stages, including research and development to be carried out, production, trading and its conditions, transport, use and maintenance, throughout the existence of the product or the works or the provision of the service, from raw material acquisition or generation of resources to disposal, clearance and end of service or utilisation.

Procurement.	The process leading to the award of a public contract or framework agreement or establishment of a dynamic purchasing system for the acquisition of works, supplies or services from an economic operator.
Public Contracts Scotland (PCS) portal.	The Scottish Government's official national advertising portal for public sector contract opportunities https://www.publiccontractsscotland.gov.uk/ .
Quick Quote (QQ).	An online quotation facility which allows the Council to obtain competitive quotes electronically for:
	 Low value requirements between £10,000 and £50,000; and
	Unregulated Works Contracts, depending on complexity of contract (as defined in Clause 17).
Quotation.	A formal offer to supply or purchase supplies, execute works or provide services where the estimated value of the contract does not exceed £50,000.
Regulated Procurement.	As defined by the Procurement Reform (Scotland) Act 2014 and referred to as the Reform Act 'slice' a regulated procurement for Goods or Services Contracts with a value of over £50,000 and for Works Contracts over £2,000,000 and less than the relevant Official Journal of the European Union (OJEU) Thresholds.
Regulations.	The Public Contracts (Scotland) Regulations 2015, the Procurement Reform (Scotland) Act 2014, the Procurement (Scotland) Regulations 2016 and / or the Concession Contract (Scotland) Regulations 2016 as the context requires, but where the Council is acting as a Harbour Authority and chooses to do so, the Utilities Contracts (Scotland) Regulations 2016.
Supplies.	Goods or the hire of goods and for any siting or installation of those goods.
Tender.	A formal offer to supply or purchase supplies, execute works or provide services where the estimated value of the contract is £50,000 (excluding VAT) or more.

Unregulated Works Procurement.	A contract for Works with a value of between £50,000 and £2,000,000, being a procurement not covered by the Regulations and procured utilising the Council's database of pre-approved contractors.
Works.	Building construction, building maintenance or engineering works.

Introduction

Orkney Islands Council ('the Council'), provides a range of facilities and services to a community with a population estimated as 22,190 in mid-2018 by the Office of National Statistics. The Council is also the Harbour Authority with a port estate of 29 piers and harbours, a Roads Authority for the islands and operates a network of internal air and ferry services.

The Council provides procurement and related services for a wide range of works, supplies and services with an annual spend, for the financial year 2019 to 2020, of over £45 million.

The Council operates a devolved model of procurement across five directorates. The central Procurement Services Team is based within Corporate Services and consists of three full-time equivalent staff; a Procurement Manager, a Procurement Officer and an Assistant Procurement Officer. The Procurement Manager's responsibilities include development of a network of 18 trained and experienced officers across the Council who are assigned delegated responsibility for the procurement of supplies, services and works.

The Council published its Procurement Strategy, as required by the Procurement Reform (Scotland) Act 2014 ('the Act'), in January 2019. In order to report compliance with its Procurement Strategy and the Act itself, the Council must publish an annual report.

There are 11 key priorities identified in the Procurement Strategy as follows:

- Sustainability.
- Working with suppliers.
- Value for money.
- Collaboration and partnering.
- Governance.
- Contract management.
- Communication.
- E-Procurement.
- · Monitoring and measurement.
- Guidance.
- Training.

The six key priority areas where targets have been identified and are attributable for the Procurement Strategy reporting period ending 31 March 2020 remain the same as for the previous year and are as follows:

- Sustainability.
- Working with suppliers.
- Value for money.
- Collaboration and partnering.
- Contract management.
- E-Procurement.

The guidance and template issued by the Scottish Government to report on our performance from 2017 to 2018 onwards has been used for this third Annual Procurement Report.

The reporting period for this third annual report is from 1 April 2019 to 31 March 2020.

In addition to the required information set out in the Act, this report includes performance against several strategic indicators as detailed in the Council's Procurement Strategy 2019 to 2021.

To evidence our progress against our strategic targets and the new duties introduced by the Act, the published Annual Report details the form of measurement taken. The statistics presented in this report provide the evidence which should, over time, show how the Council is progressing against both the national and local objectives. Targets were set in the Council's Procurement Strategy and progress towards these has been noted in this second Procurement Annual Report.

Section 1 – Summary of Regulated Procurements Completed

Section 18(2) of the Act requires organisations to include 'a summary of the regulated procurements that have been completed during the year covered by the report'.

As defined by the Act and referred to as the Reform Act 'slice' a regulated procurement is for Goods or Services Contracts with a value of over £50,000 and for Works Contracts over £2,000,000 and less than the relevant OJEU Thresholds.

A regulated procurement is completed when the award notice is published or where the procurement process otherwise comes to an end. This includes contracts and framework agreements.

Appendix 1 provides the breakdown of the 44 regulated procurements completed for the reporting period of 1 April 2019 to 31 March 2020.

Section 2 – Review of Regulated Procurement Compliance

All procurement exercises carried out by the Council are required to be carried out in accordance with the Council's Contract Standing Orders (CSOs) and this is regularly updated to take account of changes in legislation and best practice in procurement.

Prior to the point of contract award, all recommendation reports are required to include a statement that the CSOs have been complied with, therefore full compliance is anticipated. Examples of internal and external review of the Council's processes and compliance with these processes are detailed in the audit / improvement capability outcomes as follows:

Procurement Improvement Capability Programme (PCIP)

The Council first completed Scotland Excel's PCIP in July 2017. The PCIP is undertaken every two years and a second PCIP assessment for the Council took

place on 3 September 2019. Outcomes and recommendations from this exercise are incorporated as a process of ongoing procurement improvement.

The objective of the PCIP is to assist the Council to improve its structure, capability, processes and ultimately performance by attaining a level of a procurement performance that is appropriate to the scale and complexity of its business. As part of the PCIP the Council is required to demonstrate a prudent and well-planned approach to defining its supply needs. Assessment of the Council's procurement improvement capability is carried out every two years by Scotland's Centre of Expertise Scotland Excel and covers procurement activities carried out by the Council's Officers with Delegated Authority in the Procurement, Capital Projects, Facilities and Engineering Teams.

Internal Audit

An internal audit of procurement was carried out in 2016 / 2017 with a final report issued in September 2017 which reviewed procurement activities in the Council in the light of the new regulations. The review was very positive in general with recommendations all of medium priority which included completion of the review of the Sustainable Procurement Policy, the Procurement Manual, the Council's Standard Terms and Conditions, referencing updates within the Council's Financial Regulations in line with the Council's CSOs and to instigate a process for review of access rights for the Officers with Delegated Procurement Authority. All of the recommendations have been implemented.

There has been no further audit of procurement carried out in the reporting year of 2019 to 2020, however an internal audit of contract management is currently underway and the outcome of this will be reflected in the Procurement Annual Report for the reporting period 2020 to 2021.

Contract Standing Orders

The Council's CSOs were significantly updated, revised and published in June 2016 to include the provisions of the Act and the Procurement Scotland Regulations 2016. The CSOs were also updated to include recommendations of an internal audit on procurement at the Council. The CSOs were approved by General Meeting of the Council 5 July 2016.

Since then they have been updated 3 times. In October 2017 and March 2018 respectively to reflect an additional procedure to ensure there is documentation to evidence that there are no conflicts of interests for evaluation team member and to update the EU Threshold for procurement, and then in January 2020 which included the new EU thresholds and included an update on new procurement procedures in use by the Council.

Changes to the CSOs are highlighted to Senior Managers and key procurement staff and within the organisation by way of the Procurement Services Bulletin.

Procurement Strategy

The Council's current Procurement Strategy was published in January 2019 for the following two years and three-month period to 31 March 2021. This version brings the Procurement Strategy in line with the ongoing annual reporting requirements.

Appendix 2 attached to this report is the Procurement Service Improvement Action Plan contains the Procurement Strategy targets set and progress made over the last financial year.

Section 3 – Community Benefit Summary

The Council has a Sustainable Procurement Policy. This policy sets out the general principles that the Council will follow across all its procurement and commissioning activities to ensure that it is undertaken in a sustainable manner.

This Policy also sets out how the Council will plan and manage its procurement activities to meet the Council's corporate aims and objectives and comply with regulatory and legislative requirements. Finally, the policy supports the Council's commitment to sustainable procurement which is set out in the Council's Corporate Procurement Strategy 2019 to 2021:

https://www.orkney.gov.uk/Service-Directory/P/procurement-strategy-2019-to-2021.htm

It is intended for all of those who are involved in, or affected by, the Council's procurement activities throughout our community and beyond. The Council spends tens of millions of pounds each year on a diverse range of goods, services and works from third parties. It is important therefore that this spending power is used to support key Council objectives. The Sustainable Procurement Policy has been developed to help the Council to meet its legal duties and to deliver its key strategic objectives available at the link below:

https://www.orkney.gov.uk/Files/Business-and-Trade/Sustainable_Procurement_Policy.pdf

Sustainable procurement supports the Council's values, as outlined in Orkney Islands Council Plan 2018 to 2023 and the Council's Delivery Plan 2018 to 2023:

https://www.orkney.gov.uk/Council/C/corporate-strategic-plan-2018-2023.htm

https://www.orkney.gov.uk/Files/Council/Council-Plans/OIC Delivery Plan 2018 2023.pdf

The Strategic Themes identified are as follows:

- Connected Communities.
- Caring Communities.
- Thriving Communities.
- Enterprising Communities.
- Quality of Life.

The Policy outlines how sustainable procurement supports and contributes to the implementation of the Council's Delivery Plan 2018 to 2023.

Community benefits must be considered for all procurement processes at or above £4 million in value to meet the Council's requirement to meet the sustainable procurement duty.

For each individual regulated procurement exercise, Officers with Delegated Procurement Authority must complete a 'Commodity Strategy for all Regulated Procurements' which includes a section on Community Benefits to be considered where applicable.

During the reporting period covered by this Procurement Annual Report there have been three procurements, where Community Benefits for procurements with a contract value over the £4,000,000 threshold, have been included and have been carried out by the Council.

These Procurements are as follows, and have either been completed or remain ongoing with the reporting period for this annual report:

Date of Award.	Subject Matter.	Estimated Value (£).	Start Date.	End Date.
13/02/2017.	Framework agreement for the Provision of personalised care and support services in Orkney for Individuals with Complex Needs, (Various Call off Contracts).	4,000,000.00.	13/02/2017.	12/02/2021.
08/09/2017.	New Stromness Care Facility.	7,276,005.03.	01/09/2017.	10/08/2019.
01/02/2019.	Supply of Two New Towage Boats.	12,000,000.00.	11/02/2019.	September 2020.

A summary of the Community Benefits included in the award criteria for the procurements included within the reporting period, and those in procurements that are not concluded yet, are as follows:

- Employment (skills and training, small or medium-sized enterprises (SMEs) / social enterprises / supported businesses).
- Fair Work Practices.

Monitoring of Community Benefits for exercises before this year have continued as planned.

In the instance of the provision of Personalised Care and Support Services contracts resulting from the framework agreement (awarded 13 February 2017), reporting of community benefits achieved are contained within quarterly contract management

meetings for each individual contract. Contracts are awarded throughout the life of the framework and will vary according to each contract where relevant.

For the Stromness Care Home construction project (awarded 8 September 2017) contract management meetings were held on a regular basis with the Contractor. Progress made towards the targets set for the Stromness Care Home are recorded at each monthly meeting.

For the two new Tugboats sea and shore staff will be trained in the use of new equipment and maintenance prior and following the vessels being delivered to Orkney waters. There is also a requirement for the knowledge of modern technology to effectively be passed on to increase the knowledge base of local suppliers. This will be necessary due to the requirement for a higher level of shore side backup for these vessels.

The following factors are routinely taken into consideration in relevant procurements, especially in construction or social care procurement. However, these may not always be specifically labelled as a Community Benefit Award Criteria:

- Climate change (carbon and energy consumption, carbon in production, adaption, carbon in vehicle emissions).
- Materials (scarcity, security).
- Waste (production, reuse / recondition / remanufacture).
- Hazardous materials / emissions.
- Bio-diversity (protection and enhancement).
- Heritage (protection and enhancement).
- Water (consumption and production).
- Employment (skills and training, SMEs / social enterprises / supported businesses).
- Communities.
- Fair and ethical trading (working conditions, conflict materials).
- Equality (protected characteristics).

There has been an increase in the inclusion of Community Benefit Clauses over the past financial year as recorded in the Procurement Strategy Improvement Plan, attached at Appendix 2.

Following the legislative changes, and as recorded for the previous two financial years on the Council's On-Contract Spend Register, there have been a total of nine procurements undertaken since 2016 to end of March 2020 reporting period where Community Benefit Clauses have been part of the award criteria.

For procurement of Category C (local contract / framework including local collaborative framework agreements) Contracts which are undertaken by the Council, it is now routine for Community Benefits to be included as part of the award criteria where the value of the contract is over £4 million.

Where the Council can access Category A (national collaborative) contracts or Category B (sectoral collaborative) contracts via Framework Agreements the overall anticipated value of the Framework is inevitably of a high value and likely to be over the £4 million threshold for the inclusion of community benefits.

Contracts awarded under Framework Agreements are likely to achieve Community Benefits. However, for contracts awarded via a Framework Agreement it is more difficult to identify Community Benefits which will be realised locally, except where the local supply chain is involved in the delivery of the Contract.

Community Benefit Analysis.	1 April 2019 to 31 March 2020.
Number of Contracts Community Benefit Clauses is applicable to.	5.
Number of Applicable Contracts with Community Benefit Clause.	5.
Percentage of total Applicable Contracts with Community Benefit Clauses.	100%.

Section 4 - Supported Businesses Summary

The Act (http://www.legislation.gov.uk/asp/2014/12/section/18) included a new classification for supported business, and defined a supported business as 'an economic operator whose main aim is the social and professional integration of disabled or disadvantaged persons and where at least 30% of the employees of the economic operator are disabled or disadvantaged'.

Public organisations can reserve the right to participate in procurement for the award of a public contract / framework to a supported business.

The classification change in 2016 expanded the potential for more businesses to be included in this category however the Council's contract activity for the reporting year has not provided an opportunity to carry out such an exercise.

Section 5 – Future Regulated Procurements Summary

The Procurement team has worked with Executive Directors across the Council to develop a forward procurement plans for their service areas. These plans identify the Council's anticipated procurement activity for the coming year for Category C and C1 procurement (excluding Category A and B activity).

The Act has extended this timeframe to two years and Appendix 2 includes information regarding anticipated Regulated Procurements for that period. As referenced in the introduction above, this report includes information on all procurement activity and this is included in the Forward Plan, i.e. it also covers 'non-regulated' procurement.

See Appendix 3 for the Council's Forward Plan.

Section 6 – Other Information

Supplier Development

A Meet the Buyer event has been held annually for the last four years. Given the Covid-19 pandemic there has not been a Meet the Buyer event organised for 2020/21 however contract specific market engagement events will take place in a format compatible with Coronavirus restrictions in place at the time where required and on a case by case basis. The events are organised by the Councils' Procurement Team together with service colleagues and the Business Gateway.

Scotland Excel have presented in person to the last three Meet the Buyer events, similarly the Supplier Development Programme has been active in providing support to contractors and actively involved in helping local firms do business better with the Council. The events have attracted between 10 and 50 individuals over the last four occasions and have been well received.

The following commitments have been made as part of the Council's Procurement Improvement Action Plan:

- To increase attendance at 'meet the buyer' or equivalent events to cover areas of concern, engage with local suppliers and advice on how to become a supplier to the Council. Encourage main contractors to engage with SMEs through the inclusion of Community Benefit clauses.
- Encourage suppliers to the Council to access support available to businesses, via Business Gateway Orkney and the Supplier Development Programme.

Collaboration and Partnering Opportunities

In accordance with the Council's Procurement Strategy there is a Council Commitment regarding collaboration and partnering. It is recognised that greater efficiencies can be achieved by improved collaboration between different organisations within the public sector with similar requirements, whether within the local government sector or in other areas of the public sector, such as the Scottish Government, the Crown Commercial Service, Non-Departmental Public Bodies and the National Health Service (NHS).

Collaboration maximises the value of procurement whether it be through aggregation of demand or through the sharing of resources to reduce administration. Framework Agreements are noted as either a Category A Contract or a Category B Contract or Category C1 for local collaborative contracts in place. The Council's use of these is shown in the tables below.

The Council's internal contract register lists all purchases for works, services and supplies known to have a contract in place. This register does not include ad hoc purchases for values typically under the £10,000 minimum threshold as noted in the Council's CSOs. There are exceptions to this rule where the nature or complexity of the contract does warrant a contract in place, for example, IT licensing agreements, cleaning contracts etc.

In total there are 426 live contracts listed in the Council's contract for the year 1 April 2019 to 31 March 2020.

Tables 1, 2, 3 and 4 below summarise all live contracts as recorded on the Council's Contract Register by category for the previous three complete financial years and a corresponding split between Services, Supplies and Works.

Table 1 - 1 April 2016 to 31 March 2017

Contract Category Analysis of Contracts (as recorded on the Contracts Register).	Number.	Percentage of Total Value.	Estimated Contract Value (£).
Category A (national).	21.	11.64%.	2,830,560.07.
Category B (sectoral).	18.	7.45%.	1,811,503.54.
Category C (local single supplier).	163.	72.64%.	17,663,409.07.
Category C1 (local contract / framework including local collaborative framework agreements). (Example for Category C1 are the collaborative contracts in place with the Council as the lead with NHS Orkney for the provision of food for the schools, residential homes and the Balfour Hospital and specialist legal services working collaboratively and e-learning working.)	23.	2.00%.	486,816.67.
Category O (other).	101.	6.26%.	1,523,172.78.
Total.	326.	100.00%.	24,315,462.12.

Type of Contract.	Number of Contracts.	Percentage of Total Contracts.	Value of Contracts (£).	Percentage of Total Value.
Service.	240.	73.62%.	14,116,677.76.	58.06%.
Supply.	65.	19.94%.	4,814,221.17.	19.80%.
Works.	21.	6.44%.	5,384,563.20.	22.14%.
Total.	326.	100.00%.	24,315,462.12.	100.00%.

Table 2 - 1 April 2017 to 31 March 2018

Contract Category Analysis.	Number.	Percentage of Total Value.	Estimated Contract Value (£).
Category A (national).	18.	10.41%.	3,151,612.07.
Category B (sectoral).	43.	7.77%.	2,354,034.99.
Category C (local single supplier).	187.	74.85%.	22,667,547.25.

Contract Category Analysis.	Number.	Percentage of Total Value.	Estimated Contract Value (£).
Category C1 (local contract / framework including local collaboration). (Examples for Category C1, are as for 2016 / 2017, the provision of contracts for food, specialist legal services working collaboratively and e-learning working collaboratively with other Public Authorities with the addition of the provision of tax advisory services).	26.	1.60%.	484,316.67.
Category O (other).	112.	5.37%.	1,625,027.23.
Total.	386.	100.00%.	30,282,538.21.

Type of Contract.	Number of Contracts.	Percentage of Total Contracts.	Value of Contracts (£).	Percentage of Total Value.
Service.	256.	66.32%.	15,853,299.03.	52.35%.
Supply.	82.	21.24%.	4,589,907.12.	15.16%.
Works.	48.	12.44%.	9,839,332.06.	32.49%.
Total.	386.	100.00%.	30,282,538.21.	100.00%.

Table 3 - 1 April 2018 to 31 March 2019

Contract Category Analysis.	Number.	Percentage of Total Value.	Estimated Contract Value (£).
Category A (national).	120.	9.29%.	3,239,609.60.
Category B (sectoral).	29.	6.76%.	2,356,310.38.
Category C (local single supplier).	190.	75.57%.	26,339,687.96.
Category C1 (local contract / framework including local collaboration). (Examples for Category C1, are as for 2016 / 2017, the provision of contracts for food, specialist legal services working collaboratively and e-learning working collaboratively with other Public Authorities with the addition of the provision of tax advisory services).	12.	1.05%.	364,900.00.
Category O (other).	117.	7.33%.	2,553,243.36.
Total.	468.	100.00%.	34,853,751.30.

Type of Contract.	Number of Contracts.	Percentage of Total Contracts.	Value of Contracts (£).	Percentage of Total Value.
Service.	244.	52.14%.	17,163,049.95.	49.24%.
Supply.	162.	34.61%.	4,896,225.17.	14.05%.
Works.	62.	13.25%.	12,794,476.18.	36.71%.
Total.	468.	100.00%.	34,853,751.30.	100.00%.

Table 4 - 1 April 2019 to 31 March 2020

Contract Category Analysis.	Number.	Percentage of Total Value.	Estimated Contract Value (£).
Category A (national).	35.	7.63%.	£3,158,775.74.
Category B (sectoral).	33.	5.83%.	£2,413,179.78.
Category C (local single supplier).	201.	71.40%.	£29,559,423.37.
Category C1 (local contract / framework including local collaboration). (Examples for Category C1, are as for 2016 / 2017, the provision of contracts for food, specialist legal services working collaboratively and e-learning working collaboratively with other Public Authorities with the addition of the provision of tax advisory services).	12.	0.75%.	£311,378.48.
Category O (other).	145.	14.39%.	£5,959,463.85.
Total.	426.	100.00%.	£41,402,221.23.

Type of Contract.	Number of Contracts.	Total (£).		Percentage of Total Value.
Service.	277.	65.02%	£18,328,542.27	44.27%
Supply.	80.	18.78%	£12,044,994.21	29.09%
Works.	69.	16.20%	£11,028,684.75	26.64%
Total.	426.	100.00%.	£41,402.221.23	100.00%.

Procurement Annual Spend Data

The Council is required by the Scottish Government to input its annual spend data to the Procurement Hub which records all purchasing transactions made by the Council

for each financial year. The information is processed and released back to the Council for the purposes of analysis and forward planning.

The following table provides a summary of key data for the Council spend data for the past five financial years.

Financial Year.	2015 / 2016.	2016 / 2017.	2017 / 2018.	2018 / 2019.	2019 / 2020.
Total Spend (£).	44,002,015.	40,922,973.	43,949,847.	45,158,580.	45,351,144.
Core Trade Spend (£).	39,228,692.	36,836,233.	38,934,328.	40,890,739.	41,136,579.
Input suppliers.	2,221.	2,245.	2,249.	2,129.	2,143.
De-dedicated Suppliers.	2,183.	2,216.	2,218.	2,091.	2,103.
Duplicate Suppliers.	38.	29.	31.	38.	40.
SME Suppliers.	761.	733.	702.	671.	730.
Local Suppliers.	235.	225.	228.	238.	249.
Transactions.	35,728.	34,655.	34,292.	34,684.	35,299.
Average Spend per supplier (£).	20,156.	18,467.	19,815.	21,596.	21,564.
Percentage of SME Spend.	70%.	75%.	63%.	67%.	65%.
Percentage of Local Spend.	48%.	43%.	41%.	47%.	41%.
Percentage of Core Trade Spend of Total Spend.	89.15%.	90.01%.	88.59%.	90.55%.	90.70%.

Key to categories in Procurement Annual Spend table:

- Total Spend the total amount of spend for the 19/20 year.
- Input Suppliers The number of suppliers, before de-duplication.
- De-duplicated Total Suppliers The number of unique suppliers.
- Duplicate Suppliers The number of suppliers which are duplicates of another supplier.
- Transactions The total number of transactions.

- Avg. spend per supplier The average spend per unique supplier.
- Core Trade Spend Core Trade is a sub-set of your supply base that includes all Trade Suppliers and Social Care Provider with whom you have spent £1,000 or more in the financial year.
- SME Supplier Small and Medium sized businesses where the supplier has less than 249 employees or where the annual revenue is less than £22.8m.
- SME Spend Spend with SME as a percentage of Core Trade Spend.
- Local Suppliers Spend with suppliers within the same local authority area as your organisation (based on Postcodes).
- Local Spend Spend with local suppliers as a percentage of Core Trade Spend.

Procurement Spend – National Context

The Council has the third highest value (48%) in comparison to the whole of Scotland for the reporting period 2018 to 2019, for total procurement spend on local SMEs (Figure 2).

Orkney's procurement spend on local SMEs is 19% above the "all Scotland" national average of 29% (Figure 1).

Please note that the figures referred to in this section are the percentages of the Council's spend on local SMEs which is a different data set to the figures recorded for percentage of SME Spend and percentage of Local Spend in the table above.

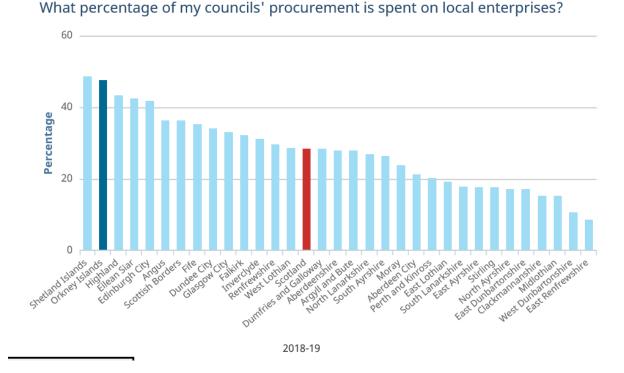
It should be noted that this information is sourced from the Local Government Benchmarking data sets and are the 2018 to 2019 figures. These are the most up to date statistics available to illustrate the national context.

What percentage of my council's procurement is spent on local enterprises?

Figure 1: Percentage of Council Procurement spent on local SMEs 2018 to 2019. Source: www.improvementservice.org.uk, accessed 27 October 2020.



Figure 2: Percentage of Council Procurement spent on local SMEs – Scottish Local Authorities 2018 to 2019. Source: as above.



Climate Change Duties

The Climate Change (Scotland) Act 2009 places 'Climate Change Duties' (CCD) on public bodies, which require them to:

- Contribute to national carbon emissions reduction targets.
- Contribute to climate change adaptation.
- To do this sustainably.

All public bodies are required to report annually to the Sustainable Scotland Network at the Edinburgh Centre for Carbon Innovation, setting out what they are doing to fulfil their CCD.

The Council is currently preparing its CCD report for 2019 to 2020 which is due to be submitted by November 2020. Copies of previous CCD reports may be accessed at https://sustainablescotlandnetwork.org/reports/orkney-islands-council.

Biodiversity Duty

Part 1 of the Nature Conservation (Scotland) Act 2004 places a 'Biodiversity Duty' on public bodies, requiring them to 'further the conservation of biodiversity' when carrying out their functions. Local authorities are well placed to deliver biodiversity conservation; as land managers and planning authorities, they can have a significant positive impact on biodiversity protection, as well as identifying opportunities for enhancement. Across a range of functions there are also opportunities for education,

community engagement, sustainable resource management, projects and initiatives which can deliver significant benefits for biodiversity.

The Wildlife and Natural Environment (Scotland) Act 2011 requires public bodies in Scotland to provide a publicly available report, every three years, describing the actions which they have taken to meet their Biodiversity Duty. Orkney Islands Council has already published Biodiversity Duty reports in 2014 and 2017 and these are available on the Council's website at https://www.orkney.gov.uk/Service-Directory/B/Biodiversity.htm. The next report, covering the period 2018-2020, is due for completion in December 2020.

The Council is a member of the Orkney Local Biodiversity Action Plan Steering Group and helps prepare and implement the Orkney Local Biodiversity Action Plan (LBAP). First published in 2002 then revised in 2008, 2013 and 2018, the LBAP identifies actions which can be taken locally, and which will contribute to the conservation of those species and habitats identified as being 'at risk' or 'threatened' in the UK. All four versions of the LBAP are available on the Council's website at https://www.orkney.gov.uk/Service-Directory/B/Biodiversity.htm.

Appendix 1

Summary of Regulated Procurement carried out 1 April 2019 to 31 March 2020

Date of Award.	Supplier Name.	Subject Matter.	Estimated Value (£).	Start Date.	End Date.
24/07/2019.	VSA Linn Moor School.	Residential Care (Autism Specific).	619,892.00.	01/01/2019.	30/06/2021.
13/02/2019.	Firefly Energi Orkney Ltd.	HEEPS:ABS.	125,000.00.	01/04/2019.	31/05/2021.
04/07/2019.	Who Cares? Scotland.	Children's Rights Service.	247,690.00.	08/07/2019.	30/06/2022.
10/09/2019.	JBT Distribution Ltd.	Road Haulage of Waste.	161,935.00.	01/10/2019.	30/09/2022.
02/04/2019.	Shetland Janitorial Supplies Ltd.	Supply and Servicing of Hygiene Units.	204,226.00.	02/04/2019.	31/03/2022.
19/08/2019.	ITP Energised.	Onshore Wind Farm Design and Consenting Work.	628,788.00.	20/08/2019.	30/06/2021.
27/08/2019.	ITP Energised.	Onshore Wind Farm Design and Consenting Work.	60,940.00.	02/09/2019.	31/12/2020.
29/11/2019.	ITP Energised.	Onshore Wind Farm Design and Consenting Work.	79,683.00.	29/11/2019.	31/05/2021.
14/06/2019.	Norscot Truck & Van Ltd.	18t Tipper.	114,928.00.	14/06/2019.	Purchase Only.
14/06/2019.	A M Phillip Trucktech Ltd.	26t Gritter.	156,250.00.	14/06/2019.	Purchase Only.
08/07/2019.	Wessex Archaeology Ltd.	Maritime Research Project – The Seas Around the North Isles.	126,750.00.	08/07/2019.	31/08/2022.
30/08/2019.	J W Gray. James Wilson Orkney Ltd	Catering Framework – Groceries and Provisions.	1,114,000.00.	01/09/2019.	31/08/2023.

Date of Award.	Supplier Name.	Subject Matter.	Estimated Value (£).	Start Date.	End Date.
04/04/2019.	Schneider.	Cold Ironing System.	294,000.00.	28/04/2019.	31/10/2020.
21/06/2019.	Software Box Ltd.	Computer Hardware for Schools.	70,007.00.	21/06/2019.	Purchase Only.
15/07/2019.	Space Projects UK Ltd.	3 Welfare Units.	74,655.00.	15/07/2019.	Purchase Only.
27/05/2019.	Axial Systems Ltd.	Forcepoint Firewall and Installation.	53,414.00.	31/05/2019.	30/06/2019.
27/05/2019.	IT Worx Solutions Ltd.	Cisco Firewall Replacement.	50,718.00.	31/05/2019.	30/06/2019.
11/12/2019.	Age Scotland Orkney.	Dementia Post-Diagnostic Support Worker.	177,500.00.	03/02/2020.	02/02/2025.
11/11/2019.	APEM Ltd.	Ballast Water Sample Analysis – Plankton.	485,000.00.	15/11/2019.	14/11/2024.
18/11/2019.	ORCA.	Neolithic Research Project.	59,098.00.	30/11/2019.	30/04/2022.
17/10/2019.	Norscot Truck & Van Ltd.	18t Gritter.	131,582.00.	17/10/2019.	Purchase Only.
17/10/2019.	A M Phillip Trucktech.	32t Tipper.	111,220.00.	17/10/2019.	Purchase Only.
28/10/2019.	Bill Mackie Engineering Ltd.	2020 Vessel Re-fit MT Harald.	93,136.00.	04/11/2019.	18/11/2019.
17/02/2020.	J&V Coaches.	Cruise Liner Shuttle Bus Services.	1,650,000.00.	01/02/2020.	31/01/2025.
10/12/2019.	Bill Mackie Engineering Ltd.	2020 Vessel Re-fit MV Earl Sigurd.	97,989.00.	06/01/2020.	22/01/2020.
06/12/2019.	Wartsila Voyage UK Ltd (formerly Transas Marine Ltd).	Scapa VTS Upgrade.	158,200.00.	09/12/2019.	30/06/2020.

Date of Award.	Supplier Name.	Subject Matter.	Estimated Value (£).	Start Date.	End Date.
20/03/2020.	Swarco UK Ltd.	Supply and Commissioning of Electric Vehicle Charge points.	63,487.00.	20/03/2020.	31/10/2020.
11/03/2020.	Vivid Resourcing (G2V Recruitment Group Ltd).	Environmental Health Officer Agency Worker.	60,000.00.	01/04/2020	30/09/2020
19/11/2019.	Irvine Plumbing and Electrical.	Nursery Extension.	172,063.00.	20/01/2020.	10/08/2020.
13/03/2020.	S R Paterson.	Stronsay School – Water Systems Replacement.	136,014.00.	01/07/2020.	30/10/2020.
17/07/2019.	Andrew Sinclair Ltd.	Hamnavoe House – Proposed New Fibre Link from Maraquoy Mast to Hamnavoe House.	65,986.00.	17/08/2019.	27/09/2019.
13/01/2020.	Alfred Flett Ltd.	Upgrade of entrance at Orkney Library.	70,000.00.	03/02/2020.	01/08/2020.
09/09/2019.	E Fraser Electrical Ltd.	Upgrade of fire detection in Council Houses.	200,000.00.	14/10/2019.	09/09/2022.
03/03/2020.	Calbarrie Compliance Services Ltd.	EICR and FAT.	150,000.00.	06/04/2020.	03/03/2023.
31/07/2019.	Orkney Builders (Contractors) Ltd.	Scapa Flow Visitor Centre & Museum New-Build Extension & Listed Pumping Station Building Refurbishment.	2,901,546.00.	09/02/2019.	03/01/2021.
12/03/2020.	Orkney Builders Ltd.	Alteration to Papdale Nursery and Primary School.	304,467.00.	15/06/2020.	30/10/2020.
03/02/2020.	R Clouston Ltd.	Replacement Public Conveniences at Fourth Barrier, Burray.	67,755.00.	02/03/2020.	02/10/2020.
28/10/2019.	S R Paterson Ltd.	New Plant Room and Groundworks associated with borehole installation to Smiddybrae House.	507,261.00.	21/11/2019.	31/07/2020.

Date of Award.	Supplier Name.	Subject Matter.	Estimated Value (£).	Start Date.	End Date.
19/04/2019.	WRC Construction Ltd.	MTC for kitchen and bathroom renewal.	300,000.00.	22/04/2019.	21/04/2022
03/02/2020.	BDS.	Kirkwall Pier Deck Refurbishment.	157,087.00.	17/02/2020.	01/05/2020.
30/04/2019.	Scaffold Orkney.	Stronsay Linkspan Painting.	142,000.00.	18/05/2019.	25/11/2019.
27/01/2020.	MacGregor Sweden AB.	Stromness Passenger Walkway – North Tower.	177,000.00.	27/01/2020.	13/04/2020.
13/12/2019.	Bryan Rendall (Electrical) Ltd.	Civil and Electrical Installation Works for new Hamnavoe Shore Power Supply.	220,111.00.	06/01/2020.	31/10/2020.

Appendix 2.

Procurement Service Improvement Action Plan 2019 to 2020

The Council is conscious that its procurement decisions must take account of the social, economic and environmental impact it has on the people and communities of
Orkney and elsewhere.

Council Commitment.	Action.	Progress to Date.	Completion date.	Status.
1.1 To embed sustainability into the procurement process where it is relevant to the subject matter of the contract and to comply with the Council's Sustainability Duty.	Consideration of sustainability built into individual commodity strategy as evidence.	Development of a commodity strategy for each individual procurement as included in the reviewed CSOs approved in June 2016. Complete in Central Procurement Unit (CPU), roll out to other services in progress, where appropriate.	March 2018.	Complete.
1.2. Implementation of the Scottish Government 10 steps to Sustainable Procurement to assist sustainability and other responsible procurement themes.	Sustainable Procurement Policy 2017 to 2018 in place. Part of the new suite of legislation effective from June 2016. Ensure all proforma documentation is updated accordingly.	Sustainability clause in all Invitation to Quote and Invitation to Tender documentation issued by the CPU. Incorporated into all documentation when appropriate.	March 2018.	Complete.
1.3. To engage with the local supplier base to develop Community Benefit Clauses to maximise the potential of	Consultation event for spring / summer 2017 on Sustainable Procurement	Consultation complete and final Strategy published March 2018.	September 2018.	Complete.

Council Commitment.	Action.	Progress to Date.	Completion date.	Status.
the local economy to compete for Council business for the economic benefit and sustainability of Orkney.	Policy update 2017 to 2018.			
1.4. To implement the use of Community Benefit Clauses in contracts as appropriate. Update CSOs and procurement proformas for the Commodity strategy and the contract award recommendation report updated to ensure compliance with the new requirement to consider the inclusion of a community benefit clause for all procurement with a value over £4 million.	procurement proformas for the Commodity strategy and the contract award recommendation report updated to ensure	CSOs revised and updated 2018, proformas being updated accordingly.	March 2018.	Complete.
	Sustainability training to be developed for network of procurement officers with delegated authority.	December 2021.	On track.	

Indicators: 1. Sustainability	Target (Actual).	Target (Actual).	Target (Actual).	Target (Actual).	Target.
	2016 to 2017.	2017 to 2018.	2018 to 2019.	2019 to 2020.	2020 to 2021.
Percentage of relevant Procurements where Community Benefit Clauses have been included in the award criteria. This indicator was replaced by the one below in 2018 / 2019.	5% (100%).	10% (100%).	N / A.	N / A.	N / A.
Number of Procurements where Community Benefit Clauses have been included in the award criteria.	3.	4.	6 (5).	8 (5).	10.

Indicators: 1. Sustainability	Target (Actual).	Target (Actual).	Target (Actual).	Target (Actual).	Target.
	2016 to 2017.	2017 to 2018.	2018 to 2019.	2019 to 2020.	2020 to 2021.
Percentage of overall spend with the third sector and supported businesses.	7% (5.52%).	8% (10.65%).	11% (11.91%).	12% (10%).	13%.
Percentage of contract spend with local supplier base in Orkney.	50% (43%).	52% (41%).	55% (47%).	56% (41%).	57%.

2. Working with Suppliers.

The Council recognises that there is a popular view amongst suppliers and contractors, and particularly amongst SMEs, that Councils are difficult to do business with and that communications are often poor.

Council Commitment.	Action.	Progress to Date.	Completion date.	Status.
2.1 At all times adopt a professional approach in all of its business undertakings with suppliers and contractors. Where decisions are made every effort will be made, within the confines of the law and commercial confidentiality, to provide a full explanation of the reasoning behind the	Recording of evaluation decisions integrated to procurement process.	Feedback provided as required by law and within the 15-day mandatory timescale. European Social Fund / Scottish Government audit report recommendation to keep all individual evaluations on record incorporated into the procurement manual update.	June 2017.	Complete.

Council Commitment.	Action.	Progress to Date.	Completion date.	Status.
procurement decision making process.				
2.2. To ensure that the procurement process is appropriate to the value and complexity of the goods, services and works that are being acquired and to keep	Documentation prepared that is proportionate to the value and complexity of the procurement.	Documentation and method of advertising considered as per CSOs in a proportionate and accessible manner, utilising Quick Quote wherever possible and contacting suppliers prior to release of advert or QQ.	April 2019.	Complete.
being acquired and to keep bidding costs to the minimum necessary and remove barriers to participation by, for example small firms, the self-employed and the third sector without discriminating against others.		How to Tender workshops run by Business Gateway on a regular basis.	April 2019.	Complete.
2.3. To engage with the local supplier sustainability of Orkney.	Reviewed on an ongoing basis.	Standard method statements in place for low value procurements and evaluation of submissions. Minimal documentation in place.	April 2019.	Complete.
2.4. Use outcome based tender specifications wherever possible – to allow businesses to propose innovative and alternative solutions to the Council's needs.	Method statements adopted.	Consider outcome-based specification training for delegated authority officers.	December 2021.	On track.

Indicators: 2. Working with Suppliers.	Target (Actual).	Target (Actual).	Target (Actual).	Target (Actual).	Target.
	2016 to 2017.	2017 to 2018.	2018 to 2019.	2019 to 2020.	2020 to 2021.
Percentage of local supply base registered with the Supplier Development Programme. This indicator was replaced by the one below in 2018 / 2019.	8% (no systems in place to record this data).	12% (no systems in place to record this data).	N / A.	N/A.	N / A.
Number of local suppliers registered with the Supplier Development Programme.	N/A	36.	40 (36).	45 (51).	50.
Number of local supply base registered on the PCS Advertising Portal.	N/A	N/A	89 (83).	95 (84).	100.
Percentage of outcome-based specifications in place.	2% (no systems in place to record this data).	5% (no systems in place to record this data).	N / A.	N/A.	N/A.
Percentage of Council spend attributed to SMEs.	50% (75%).	52% (63%).	65% (67%).	66% (65%).	67%
Number of Local Suppliers (Local suppliers providing goods, services or works to the Council).	250 (225)	265 (228).	230 (238).	235 (249).	240.

3. Value for money.	Section 1, Local Government in Scotland Act 2003 places a statutory duty on the
	Council to secure best value. Procurement activities which deliver value for money
	will contribute to the achievement of value for money.

Best Value is continuous improvement in the performance of the Council's functions. In accordance with Best Value principles all proposed and current services arrangements shall be subject to review and option appraisal.

The aim of Council procurement must be the achievement of value for money (the optimum combination of whole life cost and quality) for the Council.

Council Commitment.	Action.	Progress to Date.	Completion date.	Status.
3.1 To further develop tender evaluation procedures in order that contracts awarded represent value for money (or Most Economically Advantageous Tender where the full provisions of the Procurement Regulations apply) taking quality and price into consideration and not just lowest price.	Procurement advice and CSOs.	New Regulations June 2016 mandate regulated procurement and over to utilise Most Economically Advantageous Tender (MEAT) in all tender – CSOs reviewed in June 2016 include this requirement. Procurement Manual updated to include this.	June 2017.	Complete.
3.2. As part of value for money considerations the Council will take account of other relevant Council policies in relation to corporate social	Sustainable Procurement Policy.	Example clause and link referring to Sustainable Procurement Policy included in all Invitation to Quote (ITQ) and Invitation to Tender (ITT) documentation issued by the CPU.	December 2017.	Complete.
responsibility, sustainability and Community Benefits.		Procurement Bulletin distributed to Officers with Delegated Procurement featured new Sustainable Procurement Policy.	April 2019.	Complete.

Council Commitment.	Action.	Progress to Date.	Completion date.	Status.	
3.3. To raise awareness internally of potential framework savings and make	improve visibility of available framework	of potential improve visibility of Admin Group.		March 2018.	Complete.
agreements to service a agreements to service areas.	Contract information on the staff portal reviewed and updated.	March 2018.	Complete.		

Indicators: 3. Value for money.	Target (Actual).	Target (Actual).	Target (Actual).	Target (Actual).	Target.
	2016 to 2017.	2017 to 2018.	2018 to 2019.	2019 to 2020.	2020 to 2021.
Percentage savings target secured through increase on-contract spend.	1% (no systems in place to record this data).	2.5% (no systems in place to record this data).	N/A.	N/A.	N / A.
Percentage of procurement spend covered by a contract.	55% (66%).	60% (78%).	80% (77%).	85% (91%).	88%.
Savings targets for frequently purchased items.	£50,000 (systems under development to record this).	£103,000 (systems under development to record this).	£97,000 (systems under development to record this).	TBC.	TBC.

4. Collaboration and partnering.

Greater efficiencies can be achieved by improved collaboration between different organisations within the public sector with similar requirements, whether within the local government sector or in other areas of the public sector, such as the Scottish Government, the Crown Commercial Service, Non-Departmental Public Bodies and the NHS. Collaboration maximise the value of procurement whether it be through aggregation of demand or through the sharing of resources to reduce administration.

Council Commitment.	Action.	Progress to Date.	Completion date.	Status.
4.1 Where collaborative arrangements provide a benefit to the Council there will be a strong presumption towards the use of contracts	Use of frameworks the default position where no local market identified. Category C contracts only put in place where no local market or framework available that demonstrates best value.	June 2016.	Complete.	
that have been established by Procurement Scotland (the national centre of procurement expertise) and Scotland Excel (the local government centre of procurement expertise).		New CSOs include section for framework agreements.	June 2016.	Complete.
4.2. Where it is demonstrated that collaborative contracts represent value for money to the Council the use of such contracts should be	Ensure all service areas are aware of collaborative contracts available and arrangement for	Change programme review in progress to identify where use of framework agreements could be maximised. Now business as usual.	March 2018.	Complete.

Council Commitment.	Action.	Progress to Date.	Completion date.	Status.
mandatory across the Council to reduce off-contract buying.	purchasing goods and services.	Procurement Bulletin distributed to Officers with Delegated Procurement featured new Sustainable Procurement Policy.	April 2019.	Complete.
4.3. Where there is a known local supply base as well as collaborative contracts available for the Council to use, a twin track approach should be used to ensure best value is achieved and the local market has the opportunity to respond to contract opportunities.	All procurement exercises considered on this basis on a case by case basis. Procurement Manual to incorporate this approach.	Procurement Manual updated to incorporate this where contracting opportunity is below the threshold for regulated procurements.	April 2019.	Complete.
4.4. To collaborate wherever possible with the various Centres of Expertise and Procurement Expertise to maximise the value of strategic procurement.	Links with Scotland Excel strengthened, and regular commercial User Intelligence Group held with area representative.	Increase in use of framework agreements and an increase in the range of framework providers utilised.	April 2019.	Complete.

Indicators: 4. Collaboration and partnering.	Target (Actual).	Target (Actual).	Target (Actual).	Target (Actual).	Target.
	2016 to 2017.	2017 to 2018.	2018 to 2019.	2019 to 2020.	2020 to 2021.
Percentages of contract spend utilising Collaborative Contracts.	15% (21.09%).	20% (19.78%).	22% (17.11%).	23% (14.47%).	25%.

Indicators: 4. Collaboration and partnering.	Target (Actual).	Target (Actual).	Target (Actual).	Target (Actual).	Target.
	2016 to 2017.	2017 to 2018.	2018 to 2019.	2019 to 2020.	2020 to 2021.
Percentage of locally based contractors participating in Collaborative / Framework Contract Opportunities.	0% (0%).	1% (0%)	1% (0%).	1% (0%).	1%
Percentage of contract opportunities where local supply base has had the opportunity to submit bids.	N / A.	N / A.	10% (systems under development to record this data).	15% (system established for 2020 / 21 contract register).	20%.
Percentage of contract spend with local supplier base in Orkney.	50% (43%).	52% (41%).	50% (47%).	50% (41%).	50%.

	The Council currently has a highly devolved procurement structure with the majority of services still carrying out a sizeable procurement role. The culture of compliance with the Councils governance arrangements is difficult to manage. The Council expects that all possible attention is given to the issue of accountability and governance in the area of procurement.
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Council Commitment.	Action.	Progress to Date.	Completion date.	Status.
5.1 The Council's Procurement Member Officer Working Group (PMOWG) will consider the strategic direction of Procurement.	PMOWG re- established and terms of reference reviewed.	PMOWG Terms of Reference agreed.	April 2019.	Complete.

Council Commitment.	Action.	Progress to Date.	Completion date.	Status.
		PMOWG meets as needed throughout the year and has been amended to be a Consultative Group.	April 2019.	Complete.
5.2. The Council will introduce an embedded procurement officer network (a network of staff who are formally authorised to undertake procurement activities on behalf of the Council).	A network of lead procurement officers across service areas has been established. Delegated authority forms and guidance reviewed in consultation with Heads of Service.	Delegated authority forms reviewed and completed by relevant Directors.	April 2019.	Complete.
5.3. Suppliers will be given notice that goods, services and works should only be provided to the Council on the award of a contract or purchase order.	Confirm the position with colleagues in Finance.	This will be instigated when Purchase to Pay (P2P) has been established.	March 2020.	Overdue.
5.4. That no member of Council staff may award a contract or purchase order without written delegated authority.	CSOs and financial standing orders reviewed in 2014. (Reviewed again in 2016).	Register of Officers with delegated approval for procurement and purchase orders in place.	April 2019.	Complete
5.5. The key roles of budget holder and procurer will not be performed by the same member of staff.	CSOs reviewed.	Highlighted to relevant service areas via discussions with key Managers Procurement Manual and CSOs reviewed.	April 2019.	Complete.

Council Commitment.	Action.	Progress to Date.	Completion date.	Status.
5.6. The Council will endeavour to ensure there are no potential conflicts of interest in the procurement process.	Officers with delegated authority to carry out procurement to be made aware of the requirement to declare any potential conflict of interest.	Proforma form developed and in use by staff who are involved in the evaluation of tenders.	July 2017.	Complete.
5.7. The Council will endeavour to comply with the Scottish Procurement Policy Handbook. https://www.gov.scot/publications/public-procurement-reform-programme-scottish-procurement-policy-handbook/pages/0/ .	Scottish Government Routes 1, 2 and 3 are integral to the CSOs and the Procurement Manual.	CSOs and Procurement Manual are reviewed regularly (latest review carried out and completed in March 2018 for the CSOs and in April 2019 for the Procurement Manual). Future reviews scheduled for 2020, or when there are legislative changes.	July 2018 / April 2019.	Complete.
5.8. The Council will comply with the CSOs https://www.orkney.gov.uk/Council/C/Contract-Standing-Orders.htm .	CSOs updated to reflect new legislation. iLearn Procurement Awareness iLearn module developed.	Updated CSOs available on the Council Website and Staff Portal.	July 2017.	Complete.
		iLearn training module under development.	December 2021.	On track.

6. Contract management.

Active contract management is increasing across the Council with segmentation used to identify high value / high risk contracts to ensure targeting of staff resources to develop and apply a contract management plan at the implementation stage following contract award.

Council Commitment.	Action.	Progress to Date.	Completion date.	Status.
6.1 To strengthen contract management procedures by holding regular meetings with major contractors to review performance and improve levels of contract compliance.	Contract management clause written into all relevant ITTs documentation.	Contract manager and administrator roles in place for Schools Investment Programme and high value / high risk projects.	March 2018.	Complete.
6.2. To roll out contract management arrangements to all high value high risk contractors.	Contract management clause written into all relevant ITTs. Segmentation approach to be embedded in proforma	Service areas responsible for contract management for works and part of the Joint Contracts Tribunal (JCT) / New Engineering Contracts (NEC). Services operate effective contract management in consultation with CPU.	March 2018.	Complete.
	documentation as appropriate.	Formal contract management proforma to be developed for service contracts. Enhanced section is now included in the Procurement Manual	April 2019.	Complete.
		Documentation to be updated to reflect segmentation and identification of high risk / high cost projects as appropriate. Included in the Procurement Manual update.	April 2019.	Complete.
6.3. Exit strategy to be considered and documented for all contracts where appropriate.	Exit strategy to be considered as an integral part of contract management.	Procurement manual to be updated to reflect the importance of exit strategies in contract management processes where appropriate to the subject matter of the contract.	April 2019.	Complete.

Indicators: 6. Contract management.	Target (Actual).	Target (Actual).	Target (Actual).	Target (Actual).	Target.
	2016 to 2017.	2017 to 2018.	2018 to 2019.	2019 to 2020.	2020 to 2021.
Percentage of contracts Classified as high value / high risk with an appropriate contract management plan in place.	25% (26.99%).	30% (53.85%).	60% (52.5%).	65% (57.98%).	70%
Percentage of contracts with an exit plan in place where appropriate.	N / A.	N / A.	60% (no systems in place to record this data).	65% (system established for reporting in the 2020 / 21 contract register).	70%.
Percentage value of savings negotiated during the annualised contract period where there is a contract in place.	1% (no data available).	2% (no data available).	N / A.	N / A.	N / A.
Percentage of contracts where improvements have been agreed and implemented.	1% (no data available).	2% (no data available).	N / A.	N / A.	N / A.

7. Communication.	It is recognised that, key to the successful implementation of any new procurement processes or policy, there has to be an understanding amongst all stakeholders of the reasons behind such actions.
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Council Commitment.	Action.	Progress to Date.	Completion date.	Status.
7.1 To inform and advise its stakeholders by means of: Increasing the use of the PCS website at http://www.publiccontractsscotland.gov.uk/ .	Promote the use of the PCS portal.	Significant increase in usage of PCS – Paper copies of tenders are now available on an exception basis only.	March 2020.	Complete.
7.2. Increasing the use of the procurement page on the Council's intranet (portal).	Increase awareness amongst council staff via bulletins and briefing notes to Senior Management Team (SMT) / Corporate Management Team (CMT).	Awareness raising ongoing amongst CPU staff and the network of procurement officers with delegated authority to carry out procurement is ongoing.	March 2018.	Complete.
7.3. Increasing the use of the procurement section of the Council's website.	Website information regularly updated.	Awareness raising via How to Tender workshops and Meet the Buyer Event.	August 2016.	Complete.
		Contracts register link on website and promoted via news item on the Council website.	August 2016.	Complete.
7.4. Increase attendance at 'meet the buyer' or equivalent events to cover areas of concern, engage with local suppliers and advice on how to become a supplier to the Council. Encourage main contractors to engage with SMEs through the inclusion of Community Benefit clauses.	Organise a Council wide Meet the Buyer event and consider joining the Supplier Development Requirement for Inclusion of Community Benefit clause now mandatory for all contracts with a value of over £4m.	Meet the Buyer events took place in August 2016, October 2017 and October 2018. Membership of the Supplier Development Programme. Continuing membership under review. Fourth Meet the Buyer Event held 9 October 2019. No event planned for 2020 / 21 given the pandemic.	August 2016.	Complete.

Council Commitment.	Action.	Progress to Date.	Completion date.	Status.
7.5. Encourage suppliers to the Council to access support available to business, via Business Gateway Orkney and the Supplier Development Programme.	Construction was one of the main focus areas for the Meet the Buyer Event (MTBE) on 25 August 2016.	MTBE 2018 October event planning commencing May 2018, a different focus planned for each next event, possibly Transport to be confirmed.	October 2018.	Complete.

8. e-Procurement. The Council has yet to implement a process for the replacement of all paper-based purchase ordering systems with a modern e-Procurement system and where appropriate with corporate purchasing cards.

Council Commitment.	Action.	Progress to Date.	Completion date.	Status.
8.1. To implement an e- Procurement system by December 2017.	PCS portal is used for all tender opportunities with a value of over £50,000 for goods and services and works providing an effective and secure e-procurement system.	PCS portal use is mandated across the Council. Contract award reminders sent out monthly to all service areas.	January 2018.	Complete.
8.2. To consider (as appropriate) use of e-procurement tools (e.g. e tendering and e European Standard Procurement Document (ESPD) (i.e. PCS-Tender)).	Training of staff needed prior to authorised usage of PCS-Tender.	Training has been completed for PCS-Tender which took place in January 2018. Electronic-ESPD now available for PCS which is in use by a number of Procurement Officers.	December 2017	Complete.

Council Commitment.	Action.	Progress to Date.	Completion date.	Status.
8.3. To maximise the use of the PCS 'QQ' facility for low value / low risk procurements.	Briefing note distributed to all staff. Alternative methods of information dissemination iLearn	QQ usage significantly increased – paper tenders only used on an exceptional basis only.	March 2018.	Complete.
	modules under consideration.	iLearn module under development.	December 2021.	On track.

Indicators: 8. E-Procurement.	Target (Actual).	Target (Actual).	Target (Actual).	Target (Actual).	Target.
	2016 to 2017.	2017 to 2018.	2018 to 2019.	2019 to 2020.	2020 to 2021.
Percentage of invoices paid within 30 days.	80%.	90% (81%).	81% (81%).	77% (71%).	TBC.
Percentage of invoices using e procurement / purchase to pay system.	4% (systems not in place yet).	25% (systems not in place yet).	60% (17%).	60% (32%).	60%.
Percentage of procurement undertaken using e tendering system i.e. PCS-Tender or ESPD Module.	N / A.	N / A.	10% (12%, applicable contracts 76%).	50% (36%, applicable contracts 90%).	100% (47% of applicable contracts).

9.	Monitoring and	
m	easurement.	

Performance measurement within the Council has developed significantly in recent years. In order to measure improvement in effectiveness and efficiency it is important that an agreed set of standard indicators are adopted. The methods of monitoring and

measuring procurement performance are required to be proportionate to the scale and	ĺ
complexity of the Council's procurement activities.	ĺ

Council Commitment.	Action.	Progress to Date.	Completion date.	Status.
9.1. The Council will implement as standard, the Best Practice Indicators (BPIs) that were recommended by the Public Procurement Reform Board as a means of measuring the effectiveness and efficiency of the procurement function.	BPIs uploaded to the procurement hub.	Key Performance Indicators (KPIs) reported on via corporate performance reporting system. Not all BPIs reported on directly, Performance Capability Assessment / PCIP pick up these in an alternative format.	July 2017.	Complete.
9.2. The PCIP performance reporting framework to be considered for incorporation and adoption of additional BPIs as appropriate.	Participation in the PCIP planned for July 2017.	Outcomes and recommendations from 2017 assessment incorporated into Procurement Improvement Plan.	March 2018.	Complete.

10. Guidance. An important aspect of the role of the procurement function is to provide guidance and advice to both Council services and to all stakeholders.
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Council Commitment.	Action.	Progress to Date.	Completion date.	Status.
10.1. The Council will continue to develop procedural guidance as follows: The introduction of standard procurement guidance.	Update procurement manual in line with 2016 legislation and to incorporate new Strategic commitments.	Procurement Manual updated.	July 2018.	Complete.
10.2 Provide training in the use of standard procurement guidance.	Training to be developed and accessible for existing and new staff members.	Training accessed via Scottish Government and disseminated to new staff prior to taking up delegated procurement officer duties. Basic operational training under development for roll out as an iLearn module.	December 2021.	On track.
10.3 To develop a purchasing guide for those involved in the ordering of supplies and services.	Procurement manual in place.	Procurement manual under reviewed to match updated CSOs. Liaise with finance / review of relevant procurement sections.	July 2018.	Complete.
		Purchase to pay procedures to be developed in conjunction with the Integra Project Team.	March 2020.	Complete.
10.4. To review and publish standard selection questionnaire (ESPD), tender documentation and standard letters.	Standard documentation developed and in place.	ESPD (which replaces the Pre- Qualification Questionnaire) Standard documentation is in place for supplies and services. JCT and NEC contracts utilised for engineering and works contracts. New CSOs provide for the adoption of the ESPD and use of Routes 1, 2 and 3 of the procurement journey	March 2019.	Complete.

Council Commitment.	Action.	Progress to Date.	Completion date.	Status.
		ensuring that the most up to date documentation is used.		
10.5. One suite of terms and conditions for all Council Requirements.	Standard terms and conditions under review.	Reviewed terms and conditions published on staff portal and Council website by end of 2017. New General Data Protection Regulations legislation incorporated and published on the Council's website.	May 2018	Complete.

11. Training.	The Council recognises that training and development are essential to an effective procurement function and that this is a key element of the McClelland Review and the ongoing Procurement Capability Assessments.
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Council Commitment.	Action.	Progress to Date.	Completion date.	Status.
11.1. Develop training to ensure that procurement activities are compliant with legislation and obtaining value for money.	Training materials to be developed or accessed via Scottish Government or Scotland Excel training courses.	officers both operational and at a strategic level were aware of the		Complete.
		Suite of iLearn training modules under development.	December 2021	On track.

Council Commitment.	Action.	Progress to Date.	Completion date.	Status.
11.2. Develop a training plan to meet the training needs of the Network of Procurement Officers with Delegated Authority to carry out procurement activities. Ensure that Procurement Officers with	Procurement awareness iLearn and fraud awareness under development. Resources for sustainable procurement and contract management iLearn modules or similar to be	Draft training plan to include a suite of iLearn modules under development to include, procurement awareness, contract management, sustainable procurement and procurement	September 2021.	On track.
Delegated Authority receive training in relevant legislation when changes take place.	identified.	fraud awareness. Consideration of potential e learning modules in progress. Still under development.	December 2021.	On track.
11.3. To maintain a lessons learned log to ensure that organisational learning is captured and available for continuous improvement.	Distribute lessons learned log to network of Procurement Officers with delegated authority and share materials from training events attended by senior officers where relevant.	Lessons learned log updated on a regular basis, located on the staff portal and referred to in a briefing note to SMT / CMT.	November 2017.	Complete.

Appendix 3.

Forward Plan for Regulated and Unregulated Procurements April 2020 to March 2022

Subject matter of Contract.	New / Extended / Re-let.	Expected Contract Notice / Publication Date.	Expected Award Date.	Expected Start Date.	Estimated Value of the Contract (£).	Regulated / Unregulated.
Personalised Care and Support Services in Orkney for Individuals with Complex Needs (Framework).	Re-let. To be reviewed.	To be announced (TBA).	TBA.	TBA.	£4,000,000 (over the lifetime of the framework).	Regulated.
Telecare Calls Handling.	New.	September 2020.	November / December 2020.	March 2021.	£75,000 (over the 5 years)	Regulated.
Cleaning Services (Waiting Rooms and Public Conveniences various mainland and island locations).	Re-let.	Various 2020 to 2022.	Various throughout 2020 to 2022.	Various throughout 2020 to 2022.	TBA.	Unregulated.
Personalised Care and Support Services in Orkney for Individuals with Complex Needs (Framework Agreement Call Offs).	New and re-let.	Various 2020 to 2021.	Various throughout 2020 to 2021.	Various throughout 2020 to 2021.	£4,000,000 (over the lifetime of the framework).	Regulated.
Vehicles and Plant replacement.	New.	Various throughout 2020, 2021 and 2022.	TBA.	ТВА.	£1,200,000 per financial year.	Regulated / Unregulated.

Subject matter of Contract.	New / Extended / Re-let.	Expected Contract Notice / Publication Date.	Expected Award Date.	Expected Start Date.	Estimated Value of the Contract (£).	Regulated / Unregulated.
Vessel Re-fits 2020 individual contracts.	Re-let.	Various throughout 2020 and 2021.	TBA.	ТВА.	TBA.	Regulated.
Vessel Re-fit and Strategic Repair Framework 2020 to 2024.	New and re-let.	Various throughout 2020 to 2024.	Various throughout 2020 to 2024.	Various throughout 2020 to 2024.	£7,800,000 (over the lifetime of the framework).	Regulated.
Security Services for Orkney Harbour Authority.	Re-let.	September 2020.	September / October.	January 2021.	£80,000 (4-year contract).	Regulated.
Provision of Air Services.	Re-let.	September 2020.	January 2021.	April 2021.	£4,000,000 (4-year contract).	Regulated.
Outdoor Activity Instructors.	Re-let.	October 2020.	January 2021.	May 2021.	£88,000 (3-year contract).	Regulated.
Accommodation Based Step Down Services.	Re-let. be reviewed.	TBA.	TBA.	TBA.	£42,000 (2-year contract).	Unregulated.
Provision of School Teacher Transport – Eday.	Re-let.	August 2021.	September 2021.	November 2021.	£900 (2-year contract).	Unregulated.
Provision of School Teacher Transport – Stronsay.	Re-let.	August 2021.	October 2021.	December 2021.	£12,000 (2-year contract).	Unregulated.

Subject matter of Contract.	New / Extended / Re-let.	Expected Contract Notice / Publication Date.	Expected Award Date.	Expected Start Date.	Estimated Value of the Contract (£).	Regulated / Unregulated.
Provision of School Teacher Transport – Sanday.	Re-let.	August 2021.	October 2021.	December 2021.	£16,000 (2-year contract).	Unregulated.
Provision of School Teacher Transport – Rousay.	Re-let.	October 2021.	November 2021.	January 2022.	£21,900 (2-year contract).	Unregulated.
Paper and Stationery Supply.	New.	2020 / 2022.	TBA.	TBA.	TBA.	Regulated.
Various IT Contracts.	New and Re let.	Various 2020 and 2022.	TBA.	TBA.	TBA.	Regulated / Unregulated.
Banking Services.	Re-let.	Autumn 2020.	Spring 2021.	April 2021.	£72,000 (4-year contract).	Regulated.
Inspection and Testing of Vehicles for use as Taxi and Private Hire Cars.	Re-let.	Spring 2021.	Summer 2021.	Summer 2021.	£20,000 (5-year contract).	Unregulated.
Provision of Care and Repair Services.	Re-let.	Autumn 2021.	Spring 2022.	Spring 2022.	£1,140,000 (5-year contract).	Regulated.
Provision of Container Shipment of Waste to Shetland.	Re-let.	Autumn 2020.	Spring 2021.	Spring 2021.	£2,000,000 (4-year contract).	Regulated.
Provision of Business Gateway Services.	Re-let.	Summer 2022.	Autumn 2022.	December 2022.	£520,000 (5-year contract).	Regulated.

Subject matter of Contract.	New / Extended / Re-let.	Expected Contract Notice / Publication Date.	Expected Award Date.	Expected Start Date.	Estimated Value of the Contract (£).	Regulated / Unregulated.
Port Marine Safety Code – Designated Person.	Re-let.	Summer 2022.	Autumn 2022.	October 2022.	£74,900 (5-year contract).	Regulated.
Supply and Servicing of Hygiene Units.	Re-let.	Autumn 2021.	Spring 2022.	April 2022.	£204,226 (3-year contract).	Regulated.
Kerbside Collection Various.	New.	TBA.	TBA.	TBA.	£540,000 (3-year contract).	Regulated.
Boiler and Controls replacement Stromness Swimming Pool.	New.	Autumn 2023.	Winter 2023 / 2024.	Winter 2023 / 2024.	£150,000.	Unregulated.
External Wall Insulation to Hope Primary.	New.	Spring 2021.	Summer 2021.	Summer 2020.	£402,000.	Unregulated
Soulisquoy Infrastructure.	New.	Spring 2022.	Summer 2022.	Summer 2022.	£3,000,000.	Regulated.
Kirkwall Care Home.	New.	Spring 2021.	Summer 2021.	Summer 2021.	£10,390,000.	Regulated.
Demolition of the Former Papdale Halls of Residence.	New.	TBA.	TBA.	TBA.	£2,000,000.	Regulated.
Various Bus Contracts.	Re-let.	Autumn / Winter 2020.	Spring 2021.	August 2021.	TBA.	Regulated.
Various Bus Purchase (Consideration of Mainland Public Bus Services only).	New.	Autumn / Winter 2020.	January 2021.	New.	TBA.	Regulated.

Subject matter of Contract.	New / Extended / Re-let.	Expected Contract Notice / Publication Date.	Expected Award Date.	Expected Start Date.	Estimated Value of the Contract (£).	Regulated / Unregulated.
Barrier No. 1 – Resurfacing.	New.	2021.	2021.	2021.	TBA.	Regulated / Unregulated.
Sanday Linkspan Painting.	New.	2020.	2020.	2020.	£150,000.	Unregulated.
Burwick Linkspan Painting.	New.	2020.	2020.	2020.	£120,000.	Unregulated.
Kirkwall Pier Refurbishment - Phase 2.	New.	2020.	2020.	2020.	£75,000.	Unregulated.
North Isles Resurfacing and Lining.	New.	2020.	2021.	2021.	£50,000.	Unregulated.
Stones of Stenness Car Park.	New.	2020.	2020.	2020.	£200,000.	Unregulated.
Hatston Pier Marshalling Area.	New.	2020.	2021.	2021.	£250,000.	Unregulated.
Lyness Remediation.	New.	2021.	2021.	2021.	£300,000.	Unregulated.
Cursiter Quarry Advance Works.	New.	2021.	2021.	2021.	£750,000.	Unregulated.
Football Pitches Maintenance.	Re-let.	Autumn 2020.	Winter 2020.	Spring 2021.	£1,150,000 (5-year contract).	Regulated.
Grounds Maintenance Contract.	Re-let.	Autumn 2020.	Winter 2020.	Spring 2021.	£64,000 (5-year contract).	Regulated.

Subject matter of Contract.	New / Extended / Re-let.	Expected Contract Notice / Publication Date.	Expected Award Date.	Expected Start Date.	Estimated Value of the Contract (£).	Regulated / Unregulated.
Orkney Library – lighting.	New.	TBA.	TBA.	TBA.	£108,000.	Unregulated.
Fixed Telephony.	New / Re let.	2020 / 2021.	TBA.	TBA.	TBA.	Regulated.
Former Bus Station Demolition.	New.	Autumn 2020.	Winter 2020.	January 2021.	£41,000.	Unregulated.
H30 / 31 Demolition	New.	Autumn 2020.	Winter 2020.	January 2021.	£50,000.	Unregulated.
Stromness Academy – External Wall Insulation – Phase 3 / 4.	New.	Summer 2020.	July 2020.	September 2020	£466,000.	Unregulated.
Kirkwall Town Hall – External Survey and Remedial Works.	New.	Spring 2021.	Spring 2021.	Summer 2021.	£450,000.	Unregulated.
Orphir School External Wall Insulation and Boiler Replacement.	New.	Winter 2021.	Spring 2022.	Spring 2022.	£462,000.	Unregulated.
Pickaquoy Centre – Lighting.	New	Winter 2020.	Winter 2020.	January 2021.	£250,000.	Unregulated.
Pickaquoy Centre – Running Track Replacement.	New	Spring 2021.	Spring 2021.	July 2021.	£161,000.	Unregulated.
Stromness Town Hall – External Survey and Remedial Works.	New.	Spring 2021.	Spring 2021.	Summer 2021.	£300,000.	Unregulated.

Subject matter of Contract.	New / Extended / Re-let.	Expected Contract Notice / Publication Date.	Expected Award Date.	Expected Start Date.	Estimated Value of the Contract (£).	Regulated / Unregulated.
Glaitness Nursery.	New.	Autumn 2020.	Autumn 2020.	Autumn 2020.	£1,457,900.	Unregulated.
Garden House.	New.	Autumn 2020.	Winter 2020.	January 2021.	£900,000.	Unregulated.
St Andrews Primary School Extension.	New.	September 2020.	November 2020.	January 2021	£2,700,000.	Regulated.
St Olafs Cemetery Extension.	New.	Winter 2020.	Winter 2020.	Winter 2020.	£130,000.	Unregulated.
Housing – Various Window Replacement.	New.	Winter 2020.	Spring 2021.	Spring 2021.	ТВА	Unregulated.

Anticipated Long Term Capital Projects.

Subject matter of Contract.	New / Extended / Re-let.	Expected Contract Notice / Publication Date.	Expected Award Date.	Expected Start Date.	Estimated Value of the Contract (£).	Regulated / Unregulated.
Orkney Integrated Waste Management facility.	New.	TBA.	TBA.	TBA.	TBA.	Regulated / Unregulated.
Renewables Project (Scale Wind) various.	New.	TBA.	TBA.	TBA.	TBA.	Regulated / Unregulated.
Private Wire Project various.	New.	TBA.	TBA.	TBA.	TBA.	Regulated / Unregulated.
Port Master Plan Various.	New.	TBA.	TBA.	TBA.	TBA.	Regulated / Unregulated.